

Kari Heckman

Rochester, MN
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WORK EXPERIENCE

Assistant Manager

Bruegger's Bagels - Rochester, MN - 2017-01 - 2017-03

Provided excellent customer service by makin customers food orders as specified in a timely manner, and accepting payments from customers. Made sure that bagels were stocked by either preparing them or delegating the responsibility to trained co-workers. Made sure that all prep tables were stocked in preparation for next days business. Helped to maintain a clean and safe dining room and kitchen for all staff and guests. Prepared nightly deposits and change orders.

General Laborer

Ray's Painting - Jefferson, TX - 2016-06 - 2017-01

Hired do general repair work for private homeowners including: minor carpentry, electrical repairs and wiring, floor installation and painting of interior and exterior dwellings. .

Assistant Kitchen Manager

Kwik Trip - Pine Island, MN - 2011-09 - 2013-04

Prepared hot food items as directed by serve safe and Kwik Trip policies for all visiting guests. Provided excellent customer service by making specific food orders as requested, greeting guests as they entered the store, and helping guesstes at the counter as needed at busy times during the day. Maintained a well stocked bakery case with fresh baked goods. Assisted in training new staff in all areas of the kitchen. Assisted with inventory and daily ordering of kitchen supplies and food products. Attended quarterly meetings to learn about kitchen sales, how to improve sales and of any new food products that we would focus on and then relay all information to all store employees. Helped to maintain a clean and hazard free kitchen.

EDUCATION

N/A in Business Management

Minnesota School of Business-Rochester - Rochester, MN
2005-08 - 2007-02

N/A in Nursing

Rochester Community and Technical College - Rochester, MN
1997-09 - 2000-12

General Diploma

Mayo Senior High School - Rochester, MN
1992-09 - 1995-06

ADDITIONAL INFORMATION

I have 20 plus years in different customer service positions with 7 years management experience. I enjoy working with people in a team setting but am also highly motivated to accomplish tasks and duties alone if required.