

Launi Harrell

Crew Member

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WORK EXPERIENCE

Crew Member

Papa Murphys - Bellingham, WA - June 2013 to March 2014

I regularly prepared for the business day which included counting tills, processing and taking inventory of shipments, ordering of produce, and other general food service duties. We ranked 2nd in the region for customer service quality.

Work Crew

Worksource - Concrete, WA - November 2011 to January 2013

Held three different temporary labor positions.

Assistant Manager

Sauk Mountain Lavender Farm - Concrete, WA - February 2010 to October 2011

Helped facilitate a 300% increase in profit within 6 months of employment through cold contacts and by building a customer database that we used for promotional purposes.

EDUCATION

BS in Business Management

Western Governors University
October 2013 to Present

Diploma

Concrete High School
2006 to 2010

SKILLS

Microsoft Office, Inventory Management, Adaptable, High Energy, Team Player, Excellent Customer Service

ADDITIONAL INFORMATION

I have over three years of customer service and sales experience in a retail and restaurant setting.

I co-managed a small business, including doing cost analysis and managing marketing and sales as well as product development. I am currently attending WGU Washington as a Sophomore to receive my bachelors in business management.

I excel in a team environment and value my interpersonal skills. Excellent customer service is very important to me at every point of interaction. I am a dedicated employee and highly trainable; looking for long-term employment.