

# Hannah Rogers

4765 E 129th Pl  
Thornton, CO 80241 (720)  
299-0244  
hrog124@gmail.com

## SKILLS

Leadership, problem-solving, communication, customer service, teamwork, self-motivation, work ethic, food handling, money handling, mathematics, writing,

## EXPERIENCE

### **Buffalo Wild Wings, Thornton CO - *Cashier, Hostess***

September 2022 - Present

- Answered phone calls quickly, professionally, and with great customer service, informed customers of promotions and deals, placed call-in takeout orders, and checked out customers upon arrival
- Engaged with guests as they entered, managed waitlists, and ensured guests were seated in an efficient and effective manner
- Distributed takeout and delivery orders to the correct customers, as well as properly informed them of wait times and inventory changes
- Expedited takeout orders, ensured the correctness, quality, and completeness of each order
- Maintained cleanliness and sanitization of the lobby, bathrooms, menus, host stand, etc.

### **Rocky Mountain Chocolate Factory, Westminster CO - Assistant Manager**

January 2021 - March 2022

- Oversaw daily operations of the store and employees, administered employee breaks and daily duties
- Greeted, directed, informed, and checked out customers
- Answered customer questions and handled customer complaints/conflicts
- Ensured cases and racks were fully and properly stocked, maintained and adjusted the physical appearance of the store
- Prepared ingredients for and cooked food products such as caramel and fudge, kept and sanitized an orderly environment in the kitchen

## EDUCATION

### **Horizon High School, Thornton CO - Diploma**

August 2018 - May 2022

Maintained a 4.0+ GPA throughout all 4 years, participated in clubs such as Spanish Honor Society and National Society for High School Scholars, as well as the volleyball and track program.

