

# Hailey Thomas

Minneapolis, MN

haileythomas724@gmail.com - (612) 807-0049

Authorized to work in the US for any employer

## WORK EXPERIENCE

### **Telemarketer**

Satcom - Brooklyn Park, MN - November 2015 to Present

### **sales associate**

holiday - Arden Hills, MN - August 2014 to November 2015

#### Responsibilities

Handle the cashiering I also face the store i orginize and fill the cooler break down the register's and provide a safe friendly environment for the costumer

#### Accomplishments

Just making the coustmer want to come back and also my upbeat additude at work

#### Skills Used

math ,communication , fast pace work skills , team work

### **Call Center Representative**

Trillium Talent Resource Group - Plymouth, MN - June 2015 to August 2015

#### Responsibilities

Make calls offering free auto insurance quotes

#### Accomplishments

Self motivation

#### Skills Used

Computer , as well as great customer service

## EDUCATION

### **n/a in phlebotomy**

Minneapolis community technical college - Minneapolis, MN

2013 to 2014

### **highschool deplomia in general**

broadway highscool - Minneapolis, MN

2013 to 2013

## ADDITIONAL INFORMATION

Hailey Thomas

Brooklyn Park, MN

(612) 807-0049  
haileythomas724@gmail.com

#### Profile

Experienced cashier and customer service professional with the desire to serve others.

#### EXPERIENCE

Satcom Marketing  
Brooklyn park mn  
November 2015 -present

#### Responsibility

Make outbound calls selling upgrades to Internet home phone or cable tv services

#### Accomplishments

Self motivation  
Direct drive to make more sales a day

#### Skills used

Computer data entry skills  
Communication skills and verifying skills

Call Center Representative  
Trillium Talent Resource Group - Plymouth, MN  
June 2015 to August 2015

Responsibilities  
Make calls offering free auto insurance quotes

#### Accomplishments

Self motivation

#### Skills Used

Computer , as well as great customer service

Sales Associate, Toys R Us; Minnetonka, MN November 2014 - February 2015  
Efficiently operated a cash register while selling "Instant Credits," including single handedly achieving the weekly store goal.

Provided superior customer service on the sales floor by assisting buyers with their purchasing needs and informing them of sales, discounts and other incentives.

Trained in customer service, baby registry, baby side, and cashiering.

Key carrier for electronics department.

Cashier, Holiday Gas Station; Arden Hills, MN July 2014 - November 2014

Provided a positive customer experience by ensuring all deli and hot foods were ready and available.

Assisted customers in accessing product deals/exceeded upscaling goals set by management.

Ensured cleanliness and neatness of the store to provide customer comfort and satisfaction.

Sub Maker, Jimmy Johns; Minneapolis, MN May 2014 - July 2014

Fulfilled sandwich and meal orders on the phone and in person while providing fast and friendly service.

Cashier, McDonalds; Minneapolis, MN October 2011 - September 2011

- Ensured customer satisfaction by taking and preparing meal orders and maintaining a clean store environment.

#### EDUCATION

- Broadway High School - Minneapolis, MN High School Diploma 2013

- Minneapolis Community and Technical College - Minneapolis, MN In Progress

#### Reference

Ben - manager

(612) 791-2787

Josalyn - manager at jimmy johns

(612)239-7498

Genna - YMCA worker

(612)548-4039