

Erik Hadland

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EXPERTISE

HTML5, (X)HTML, CSS3, jQuery, PHP, Responsive Design, Bootstrap, Sublime Text, Dreamweaver, Photoshop, Acrobat, Audition, Visio, Word, Excel, Access, Outlook, Windows 8/7/Vista/XP, FTP

EXPERIENCE

Amazon.com, Inc.

amazon.com

Seattle, WA

Operations Specialist (October 2013 – January 2014)

- Manage daily operational aspects supporting the merchant and customer experience for the Fulfillment By Amazon team
- Recognize, analyze, and problem-solve a series of non-obvious patterns using FBA's internal tools
- Independently prioritize workloads, meet deadlines, and maintain a razor-sharp attention to detail in a fast-paced and rapidly changing environment

Catalog Data Associate (August 2013 – October 2013)

- Validate and correctly classify products using Amazon's internal tools
- Sort and manage over 3,000 products every day using Excel
- Define and optimize processes in order to deliver a seamless browse-to-purchase experience

Amazon Frustration-Free Packaging Certification Lab Technician

(September 2010 – December 2010)

- Produce merchandising campaigns for the Amazon Green Team
- Evaluate product packaging to meet AFFP guidelines and correspond with major vendors
- Conduct and record ISTA Certified Transit Testing

Deloitte Digital

DeloitteDigital.com

Seattle, WA

Web Design Developer (June 2013 – July 2013)

- Create functional mobile-first web page prototypes from static visual designs using the Twitter Bootstrap framework
- Utilize the very latest HTML5/CSS3 technology to develop code while collaborating with UI designers
- Implement the best mobile development practices (responsive design, progressive enhancement, graceful degradation)

Community Health Plan of Washington

CHPW.org

Seattle, WA

Front End Web Developer / Web Content Specialist (May 2011 – March 2013)

- Build marketing micro sites using PHP, HTML, CSS, JavaScript, and Photoshop
- Help lead website content reorganization effort
- Improve usability and accessibility of website CHPW.org by complying with Section 508 standards
- Update organization website on an everyday basis

**University Child
Development School**

UCDS.org

Seattle, WA

IT Support (May 2010 – September 2010)

- Install software packages and updates
- Provide technical support to faculty and staff

Panini, Inc.

ESL.net, translation.net

Seattle, WA

Webmaster (August 2008 – April 2009)

- Maintain e-commerce websites using XHTML, CSS, PHP, MySQL, Access, Dreamweaver, and Photoshop
- Customize stylesheets and designs to satisfy the needs of the business, its brand, and customers

Pizer Incorporated

Pizer.com

Seattle, WA

Director of Support and Internet Technologies (October 2003 – December 2007)

- Internet technologies: responsible for HTML/CSS coding and maintenance of company website; monitor and improve Google Adwords performance; process orders via online merchant account; implement marketing strategies
- Customer service and communications: maintain relationships with clients; provide technical support to customers using Hydra (GIS) software; answer phone calls and email inquiries
- Administrative management and product fulfillment: distribute software packages and maintenance updates electronically; invoice customers and process credit card payments; schedule backups of critical company data; maintain customer database and filing system

**University of Washington
Department of Geography**

depts.washington.edu/geog/

Seattle, WA

Web Programmer (September 1996 – June 2000)

- Plan and construct new department website
- Independently create streamlined and efficient updates
- Provide support and assistance to faculty and staff

EDUCATION

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| Professional Certificate, Web Development | Seattle Central Community College, Seattle, WA | 2014 |
| Bachelor of Arts, Geography (GIS Analysis) | University of Washington, Seattle, WA | 2008 |