

Chad Jay Harrington

730 Cameron Ln. | Longmont, CO 80501 | (720) 204-8509 | harrington.chad@gmail.com

Objective

To obtain a position where I can effectively utilize and further build my expertise and skills working with computers and people. Drawing upon my customer service experience, my goal is always to resolve both the client's concerns as well as any technical matters if applicable. Beginning at the bottom, I will learn the ropes with a never ending desire to learn and work towards promotion to grow and benefit the company in all aspects.

Education

2006 Universal High School, Longmont, CO
Graduating with a 3.8/4.0 GPA, in 2005 I was given an award for Excellence in Technology. I completed a year-long A+ Certification course, Java and C++ programming classes online, College Algebra at Front Range Community College, AP Calculus, and AP Chemistry.

Work Experience

- 2011 Mark S. Benn, Psy.D., Web Development - <http://www.MarkBenn.com>
A custom website for a private practice marriage counselor and therapist. He's also a Professor at Colorado State University in Fort Collins. Communicated mostly over e-mail, but also in person.
- 2009-2011 Center Partners, Technical Support Representative
Handled phone queues for Tech support primarily, and within six months a Chat/E-mail department was created. Being one of the first to enlist, this feature had many bugs requiring interaction with the development team in reporting and tracking resolutions. My flexibility allowed queue movement during slow/busy times after gaining training in Customer Care and Sales for the client TiVo, Inc.
- 2005-2007 DataPlay dba DPHI, Inc., Tester and Software Developer
A Research & Development firm, I worked in close quarters with and eventually worked toward doing software engineering myself from black box testing of their products and ones they invested in.
- 2005-2011 Harrington Computer Services, Self-Employed Consultant
No job being too big or small, most of my business has centered around general troubleshooting, virus and trojan repair, developing/designing professional websites, and data recovery services.

Skills

<i>Languages</i>	<i>OSes</i>	<i>People</i>
C/C++	Win XP/7	Neuro-linguistic Programming
Java/jQuery	Mac OSX	Cognitive Behavior Therapy
PHP/HTML	Linux/Unix	Musician/Public Speaking

