

# Michael Gurule

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## Summary

I am skilled at quickly learning new processes, technologies and machinery.

I'm a guy who is highly energetic, outgoing and detail-oriented. Handles multiple responsibilities simultaneously while providing exceptional customer service.

Reliable and friendly employee who quickly learns and masters new concepts and skills. Passionate about helping customers and creating a satisfying shopping experience.

I am also familiar with all aspects of logistics, shipping and receiving and general warehouse operations.

## Highlights

- Shipping and receiving
- Safety-oriented
- Engineering knowledge
- Multi-tasker
- Safety-conscious
- Lifts up to 100 pounds
- Customer-service focused
- Strong communication skills
- Exceptional problem solver
- Manufacturing background
- Collaborative
- Adaptable

## Accomplishments

Earned a perfect attendance record for 2 years in a row.

Assembled product containers and crates. Supervision

- Supervised team of three staff members.

Creative Problem Solving:

- Resolved product issue through consumer testing.

Exceeded corporate target for customer satisfaction for 9 months in a row.

## Experience

Sodexo

November 2011 to Current

**custodian/maintenance**

Lakewood, CO

Make sure hospital is running up to standards with minor sometimes larger projects to handle, clean all over even wipe down drinking fountains pretty much the handy man

Sports Authority

January 2010 to November 2011

**Retail sales lead**

Lakewood, CO

Greet customers, usually on the floor trying to move merchandise help the other employees making sure products are moving and the customers are satisfied all while maintaining the store in a cleanly fashion

Pepsi

March 2008 to January 2010

**Shipping and Receiving/Manufacturing production**

Denver, CO

Load up vendors trucks, sort through products for any damages or imperfection, make sure conveyor belt is in full top condition with maintenance constantly making sure all the paper work is in order too.

## Education

Red Rocks community college

2015

Associate of Science: Computer Science

Lakewood, CO, US

## References

- **Mathieu Beck**, Assistant Chef, Professional, phone: 720-933-7367
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- **Heather O'mallon**, Head teller, Professional, phone: 303-919-8469
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- **Haley Franco**, Ayr dietary aide, professional, phone: 3003-803-8461