

GREGORY NIXON

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A qualified and dedicated individual; enthusiastic, creative, and self-motivated. Seeking to obtain a position that utilizes my communication and creative skills as well as my desire to work with the public.

EDUCATION

Bachelor of Science: Business Communication Rochester College
Associates of Science: Automotive Engineering and Design Baker College

EXPERIENCE

Customer Service Representative, **Comcast** March 2017 – Present

- Efficiently answer calls from customers
- Resolve and trouble shoot technical issues
- Successfully sell cable television services and products
- Assist with billing inquiries
- Consistently exceed in the “warm and friendly” S4X categories

Customer Representative I, **Good Sam** September 2014- March 2017

- Independently answered and made phone calls to customers aiming at customer satisfaction
- Accomplished at trouble shooting issues customers came across
- Able to successfully implement suggestive selling of product
- Earned bonuses for attendance and diligence at the office

SALES CONSULTANT, **ART VAN FURNITURE** SEPTEMBER 2008-AUGUST 2014

- Received the RAISE award for outstanding sales and customer service
- Successfully sold furniture to both commercial and residential clients
- Created quotes to help guests in their decision-making process