

## Kerry Gray

3837 19th St., Ecorse, MI 48229

Kerry.gray64@yahoo.com

---

Objective: To secure a position with a well established organization that utilizes my customer service and teamwork skills

### **Academic Background:**

1978-1982 Ecorse High School, High School Diploma  
1982-1983 Wayne County Community College, General Studies  
1983-1987 Military Service- Air Force

### **Employment History:**

02/2013-10/2013 Goch & Son's Towing, Detroit, MI 48217

#### **Job Title: Dispatcher**

Provide overall customer service for customers, vendors, and business accounts. Schedule and dispatch tow-truck workers, equipment, or service vehicles for the conveyance of emergency road side assistance or materials. I keep records, logs, and schedules of the calls received, monitor and control the tow-truck and/or transportation vehicles, and the actions taken before, during, and after calls. I maintain information on each call and then prepare a detailed report on all activities occurring during the 12 hour shift. I employ three computer- aided dispatch systems to accomplish these tasks and utilize an 8 multi-line telephone.

02/2009-02/2013 Personal Time- Taking care of an aligning parent (mother)

08/2006-02/2009 Michigan Transport, Detroit, MI 48217

#### **Job Title: Semi-Truck Driver**

Responsible for driving in compliance with applicable local, state, and federal laws. Maintaining driving logs and records for accuracy. Performing vehicle inspections and keeping the exterior and/or interior of truck cabin clean. Mapping and routing routes.

04/2006-08/2006 White Castle, Melvindale, MI 48122

#### **Job Title: Customer Service**

Cash handling, customer service, cooking, cleaning, inventory.

06/2004-01/2006 Michigan Transport, Detroit, MI 48217

#### **Job Title: Semi-Truck Driver**

Deliver merchandise to vendor's in a manner that will optimize the company's customer relations for reaching goals and missions. Follow all company and regulatory policies and requirements. Loading and unloading to docks.

06/2002-05/2004 Rye Gentry Trucking, Detroit, MI 48209

#### **Job Title: Semi-Truck Driver**

Competent driving skills and relevant truck maintenance skills. Maneuver and controls the truck in a safe fashion, which includes handling the truck on-site and in over-the-road situations, proper signaling, searching for hazards, controlling speed, lane positioning, matching speeds to road conditions (wet, dry, snow, or ice), and the ability to drive during the daytime or nighttime. Additionally includes any of the aforementioned details above for the job title of Semi-Truck Driver.