

Allen Gray
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720-475-0595 allengray220@hotmail.com

Education) Sterling High School, Diploma, Sterling Colorado 407 W Broadway St 970 522 2944
80751

Technical) Ability to understand people, Communicate with people, being aware of what going on, Quick learner, Positive person, and fast paste worker.

Skill Summary) Team Player, Math Skills, Leadership, Good Typer, Good Communication Skills, Hard worker, Computer Skills and Phone Skills.

Professional Skills) Retail, Warehouse, Forklift, Pallet Jack use, Maintenance worker, Welding, Landscaping, and Call Center Rep.

Employment History) McDonald's 214 W. Main Street Sterling Colorado 970 522 1405, Maintenance worker, Duty's to maintain inside and out side of the store. Manager Chris Hoal 04/2011 -06/2011

Walmart, 60 West Bromley Lane, 303 659 1560, Sporting Goods Associate, Unloader, Cashier, Cart Pusher, 06/2010 – 12/2010

K mart Distribution Center, 18875 Bromley Lane, 303 654 0054, Shipping Department, Loading trailers, use of forklift and pallet Jack. 07/2008 – 03/2009

Scott Swan Junkyard, 12781 Desert Dr 970 522 8591, Labor worker, unloading junk, Forklift use, and cutting touch. 08/2007 – 01/ 2008

Afni 1001 8th Evans Colorado 80620, Customer Care Agent, Call center Rep, 970 534 2290, 9/26/2011 - Present, Eight weeks of training to be hired on the job. Job Duties Answers incoming telephone calls in a prompt, professional, and friendly manner.

- Gather information about the customer to place product/service orders or transfer the customer to the appropriate person necessary to handle their issue.
- Inputs data into computer utilizing various Afni and client-software packages.
- Attends training to update system and product knowledge.
- Recommend new ideas and procedures to improve efficiency and effectiveness.
- Build and maintain rapport with the customer.
- Utilize Afni and client reference information and computer software to investigate and update activity on customer account.

Reference

Bill Gaynor 970 522 3794

Michael Dimit 970 443 8123

Leandra 970 554 3586

