

Grace Gould

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Experience

Flower Processing

Longmont Florist

March, 2022 — August, 2022 (5 months)

In this position, I cleaned flowers, helped customers, and helped floral designers. I interacted with a range of customers with a range of needs and developed further communication skills.

Shift Lead

Loveland Dairy Queen

March, 2019 — August, 2021 (2 years 5 months)

At Loveland Dairy Queen, I managed employees, interacted with many customers, and helped the store owner with bank drops and minor accounting.

Facilities Management

University of Dayton Rec Center

August, 2020 — March, 2021 (7 months)

Here I cleaned equipment, managed event setup, worked at the check-in desk, and fixed broken machines. In this position I learned more about how to effectively manage and train coworkers under me while also performing my own tasks.

Education

Colorado State University

Forest and Rangeland Management- Fire Ecology