

Gitte U. Nielsen

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Recent work experience

ERP functional tester

URSA Major, Berthoud, CO 80513

November 2022 - June 2023

Main responsibilities:

Creation and execution of regression and functional test flows for all new development within the ERP system (Odoo) as well as creation and maintenance of SOP's.

I was also part of setting up a support portal and a bi-weekly user forum where employees could get answers to questions and keep updated on the new developments. At the end of my time with URSA I was working on developing several different training sessions to make sure all employees were trained before we upgraded to a newer version of Odoo.

Accounting, Operations Manager and so much more

Ambary Gardens, Kittredge, CO 80457

April 2019 - September 2022

Main responsibilities:

Maintaining the ERP system (Odoo) across several different modules such as Accounting, Sales, Shipping, Inventory and Manufacturing with any updates and changes in procedures as well as creation and maintenance of SOP's. I was also in charge of the daily accounting, HR, payroll, inventory planning and control as well as whatever was needed to keep a small company running.

Customer Service Manager

Icelandic Design, Longmont, CO 80501

September 2016 - March 2017

Management of customer service and inventory planning including sales, return authorization, order entry, bill collection, prioritizing work orders and restructuring procedures in NetSuite.

Kind regards

Gitte U. Nielsen

