

# **VERNON FRISBIE**

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## OBJECTIVE

To obtain a challenging, rewarding position where I am able to utilize my experience working in a warehouse.

## SKILLS

- Excellent ability to detect problems and report information to appropriate personnel

- Strong ability to maintain and follow safety procedures

- Able to resolve customer complaints in a timely and professional manner

- Ability to collect data, compile and prepare reports

- Possess an aptitude for developing new skills and the ability to implement them

- Possess dedication, leadership, teamwork, communication skills, and a positive work ethic

## EXPERIENCE

- Provided Security for Ye Olde King's Head

- Responsible for providing security services for customers and staff

- Listened to and resolved customer complaints

- Controlled the situation and those involved in any fights or disputes

- Always followed safety procedures
- Prepared reports on any incidents
- Patrolled on foot to assure the security of assigned area
- Provided escort services to customers and staff
- Informed and warned violators of rule infractions like smoking, loitering, carrying forbidden items, etc.
- Provided the public with information and assistance
- Worked with local law enforcement and vice squad

## WORK HISTORY

### **FAFCO - Chico, CA**

Production

January 2011 - June 2012

FAFCO is a successful solar business which provides practical, efficient, and economically sensible solar heating systems. Duties include production, testing, and packaging of solar water heaters, and the ability to lift up to 70 pounds repeatedly. Tools and machines used include those for rolling solar water heater kits, plastic welding machines, hammers, box cutters, staple guns, air powered staple guns, computerized cutting table, spin welder, water testing stations, and the use of hand trucks.

### **Ye Olde King's Head - Santa Monica, CA**

Security/Bartender

July 2007 - November 2010

Ye Olde King's Head is a world-famous English Pub and

Restaurant which requires associates to maintain an extensive knowledge of English cuisine and beverages as well as have the ability to interact with its' multi-cultural global customer base. Duties included providing a safe and friendly atmosphere for both customers and staff, interacting with and controlling the local homeless population and unruly customers, and assisting the local police department and vice squad when needed.

### **United Parcel Service - Los Angeles, CA**

Package Handler

May 2004 - July 2007

The United Postal Service is a high-paced atmosphere requiring adept time management skills under a very demanding schedule. Duties at the busiest hub on the West Coast included the ability to lift up to 70 pounds repeatedly, and self-supervised distribution. Tools used included hand trucks, box cutters, hammer, standard and extendable conveyor belts, computers and tools to safely dismantle walls of boxes.