

Freddie Johnson

Aurora, CO

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WORK EXPERIENCE

Customer Service

ADT Security - Aurora, CO - March 2012 to Present

Responsibilities

Providing specialized phone tech support to SSO and authorized dealer personnel and end-user customers, as well as provide quality control of the account base through cut-in procedures. Utilize programming knowledge of multiple radio and alarm panel systems.

Manager/Sales Associate

WalMart - Broomfield, CO - January 2008 to March 2011

Responsibilities

Duties include; department manager, scheduling, inventory, customer relations, ordering product/stock, comacks, modular floor planning, and logistics

Meat cutter/ Head Clerk

King Soopers - Broomfield, CO - February 2002 to November 2007

Responsibilities

Duties include; customer service, CAO management, back door shipping/receiving including seafood. Floater for the Denver Metro Area.

Distribution Specialist

FedEx - Henderson, CO - November 2000 to July 2003

Responsibilities

Duties include; SWAK, pre-load, sort, damages, order tracking, address corrections, assembly line work, operating machinery, and supervision

Store Director

Hollywood Video - Thornton, CO - March 2001 to February 2002

Responsibilities

Duties include; inventory, incoming and outgoing, product management, store scheduling, customer service, daily deposits, and enforcing policies

High Value Specialist

United Parcel Service - Thornton, CO - October 1995 to July 2000

Responsibilities

Duties include; inventory, scanning, tracking,

receiving, associated financial record keeping, and specialized in high volume/ high value tracking in distribution center

Supervisor

Bank One Service Corp - Federal Heights, CO - August 1988 to August 1997

Responsibilities

Duties include; processing month end statements, data entry, operation and maintenance on all systems, supervision of employees to meet strict deadlines, and customer service

EDUCATION

Skyview - Thornton, CO
1984 to 1987