

## **FERNANDO ZUNIGA**

1324 Del Rio Way  
Ontario, CA 91764

(909) 560-7980  
fernandozng@yahoo.com

### **CAREER OBJECTIVE**

To pursue a career opportunity as a Quality Assurance Specialist where I can utilize my professional skills, experience, and have the opportunity to gain new skills and have the opportunity for career growth.

### **PROFESSIONAL SUMMARY**

Over Fifteen years in Quality Engineering/Team Lead/Project Management/Manufacturing environments, in controlled and regulated industries; such as Nuclear, Medical Device, Auditing; Team Development Training; Business Operations Development; Documentation Control; FMEA, CAPA, Control Plan set-up, Technical Writing; CAD and Blueprint Reading, Drafting, Administrative and Facilities Preventative Maintenance Experience, GMP, GLP knowledge. Worked in Clean-Room Environment, ESD, Refrigerated and Frozen as well as multiple site environments. Worked at all levels from Raw Materials Receiving Inspection, In-Process/Assembly and Final Inspection and Packaging/Labeling. Trainer, Inventory Control Experience.

### **SUMMARY OF TECHNICAL SKILLS**

- Microsoft Office Professional (Excel, Word, PowerPoint, Access) MS Project; SAP and Oracle data entry
- Operational/business improvement skills; project management and coordination skills; inventory control
- Able to adapt quickly to new work environments; able to multi-task
- Excellent customer service skills

### **EDUCATION**

B.S. Business Management, **University of Phoenix, Ontario, CA June-2004 to Jan-2008**  
Project Management Certification, **University of Phoenix. Costa Mesa, CA Jan-2007 to Aug-2007**

### **CONTINUING EDUCATION**

ASQ Refresher Training Course for Certified Quality Engineer (CQE).  
**ADP, San Dimas, CA, from Feb-2013 to June-2013**

ASQ Refresher Training Course for Certified Quality Auditor (CQA).  
**Medtronic-Diabetes, Northridge, CA, from April-2009 to June-2009**

Cal/OSHA Compliance-2009 Refresher Course  
**Fred Prior Seminars, Anaheim, CA March-2009**

ISO-9001-2008 Internal Auditor Certification Course **Dec-2014**  
**Newflyer Industries, St. Cloud, Minnesota,**

ASQ Refresher Training Course for Certified Mechanical Inspector.  
**Beckman Coulter Inc, from Aug-2006 to Oct-2006**

Yearly Tax Training for Church Treasurers  
**Apostolic Assembly Church-1998 to Oct-2013**

### **PROFESIONAL ORGANIZATIONS**

American Society for Quality (ASQ) 2004-Present  
Society of Manufacturing Engineers (SME) 2006-Present

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**PROFESSIONAL HISTORY****GENTEX CORP, Rancho Cucamonga, CA (Kimco Staffing)****July 2017 to Present**

**Quality Assurance Specialist**, Review QMS Gaps, Coordinated Internal Audit Program, Maintained Corrective Action database, Root Cause Investigations, Customer Complaints, Assisted with Management Review et-up, follow-up on Action Items, Set-up meeting to close QMS Gaps, Performed Internal Audits, Technical Writer, Assisted with creating QMS documentation, Procedures, Work Instructions and Forms, Evaluated adequacy of current SOP, WI's and Forms, made recommendations on revising/obsoleting documents. Familiar with Lean Methodology and Process Improvements.

**ZODIAC AEROSPACE, Rancho Cucamonga, CA (Kimco Staffing)****Jan 2017 to July 2017**

**Quality Assurance Specialist**, Review current Quality and Manufacturing process, Implement Process Improvement, initiate Root Cause Analysis on re-occurring issues, Inspection of Mechanical components manufacturer by Machine Shop, perform First Article Inspections compliant to FAA standards for Purchasing group as well as Production Department.

**TRADEMARK PLASTICS, RIVERSIDE, CA. (Nelson Staffing)****March-2016 to June-2016**

**Quality Engineer**, Train on Lean Manufacturing Processes Improvements, Such as Waste Elimination, Value Stream Mapping, Process Improvement, Cost Reduction, Current Process Review and Future State Implementation In order to improve the current process by eliminating Non-Value added activities, 5S, Standard Work Audits, design Control Plans, Quality Management, Oversee MRB Process, Perform ISO/OSHA audits, CAPA Investigations, FMEA, Handle customer complaints Review current Quality and Manufacturing process, initiate Root Cause Analysis on re-occurring issues. Review and analyze results. Recommend changes to processes based upon findings and perform follow up to verify effectiveness. Monitor CMM, Smart scope customer First Article Inspection results.

**NEWFLYER OF NORTH AMERICA, Ontario, CA.****Dec 2013 to March-2016**

**Quality Assurance Specialist**, Bus Manufacturing Industry, Quality Management, MRB Process, Perform ISO/OSHA audits, Oversee Regulatory/Safety site compliance, Review current Quality and Manufacturing process, Implement Process Improvement, initiate Root Cause Analysis on re-occurring issues, Electronic part/component retrieval in Team center CAD Program, CMM/Faro Arm usage to verify dimensions, Technical Writer, Participate in 5S Audits. Safety Training, Presentation, Public Speaker.

**CAMERON MEASUREMENT SYSTEMS, City of Industry, CA****March-2013-Sept-2013**

**Quality Assurance/Control Supervisor**, Quality Management, Training/Mentoring on CMM usage, Provide support to Quality Department, Oversee Calibration Operations, including; updating calibration database, Review current Quality and Manufacturing process, Implement Process Improvement, Participate in MRB process. Perform Supplier/Vendor/Internal Audits to verify compliance of metal/alloys of hardware. Perform NDT, Destructive metal testing,

**EAGLE LABS, Rancho Cucamonga, CA****Aug-2008 to Sept-2012**

**Special Operations Project Manager/Quality Manager**, Oversaw new Outsource Customer OEM requirements from start to finish, including; Product Development/Production/Quality/Completion, Product Packaging, Labeling per customer specifications. Supervised, trained/instructed manufacturing productions teams. Medical Device Qualification/Sterilization/Validation Process, Create Work instructions, Technical Documents, Evaluate and modify teams/processes as needed, maintain constant contact with clients on Project status. Supervise Inspectors and Production personnel, Employee Trainer (Bi-lingual) OSHA/GMP/Regulatory compliance, Maintenance of Calibrated Equipment, Handled Corrective Action Request, Customer Complaints, Create Certificates of Analysis/Conformance/Sterilization as requested by customer. Performed Audits

**BECKMAN COULTER, INC Fullerton, CA****June-1992 to Dec-2006****Senior QC Reagent/Mechanical Inspector**

Inspection of Mechanical/Reagent/Chemical components and formulations, Familiar with most inspection equipment and techniques, including CMM. Participated in several Process Improvement Teams, such; Creating Raw Material Specification Sheets for approximately 200 Chemical Raw Materials, Update and review multiple site Inspection and Receiving procedures to make a single multi-site Receiving and Inspection procedure. Worked with team building, Group Lead for Refurbish Instrument Program (RIP).