

Fernando Millan

Aurora, CO 80015

fernandomillan34_3bw@indeedemail.com

+1 720 556 7886

Authorized to work in the US for any employer

Work Experience

Guest Services

Denver Museum of Nature and Science - Denver, CO

May 2018 to January 2022

Worked at the front desk, planetarium, IMAX theater and special events.

Sorter

Amazon

November 2016 to May 2018

Sorting packages from the sort line, into designated zip codes

Sorter

Ontrac

June 2015 to June 2016

800-334-5000

-Worked on the line as a sorter, placing boxes in designated area of shipment

-Used forklift to move materials around

Busser/Host

Los Dos Potrillos

February 2007 to May 2012

720-529-0299

-Started as host, would sit people in designated areas

-Promoted to busser, would clean tables, help waiters out in any way

Education

Bachelor's in History

Metro State University - Denver, CO

2011 to 2017

Grandview High School - Aurora, CO

May 2010

Skills

- Spanish (10+ years)
- Guest Service
- Guest Relations Experience
- Host/Hostess
- English
- Warehouse experience
- Multilingual
- Customer service
- Typing
- Microsoft Office

Assessments

Attention to Detail — Expert

November 2019

Identifying differences in materials, following instructions, and detecting details among distracting information.

Full results: [Expert](#)

Front Desk Agent (Hotel) — Proficient

October 2019

Selecting hotel rooms based on verbal requests and identifying errors in hotel data.

Full results: [Proficient](#)

Customer Focus & Orientation — Proficient

July 2019

Responding to customer situations with sensitivity.

Full results: [Proficient](#)

Attention to Detail — Familiar

July 2019

Identifying differences in materials, following instructions, and detecting details among distracting information.

Full results: [Familiar](#)

Reliability — Highly Proficient

June 2019

Measures a candidate's tendency to be dependable and come to work.

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.