

# Hannah Farrer

Team Member

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## Objective

To obtain employment in a challenging environment, where I can use my abilities to excel within a company.

## Experience

### **Head Cashier, Off Broadway Shoe Warehouse, Westminster, CO 2012-Present**

Shifting from a hospitality minded business to a retail focused company expanded on the lessons I took from past employment. New aspects included the pursuit of quarterly goals and objectives, along with a deeper understanding of basic and complex cash management. This position required the punctual consignment of employee observations, which in turn challenged my knowledge of team leading and customer interacting. The focal skill I will take from the position is the value in maintaining hospitable and friendly customer relationships.

### **Life Cafe Shift Supervisor, Lifetime Fitness, Westminster, CO 2009-2012**

As a member of the Life Cafe team daily tasks included, but were not limited to, Inventory management, Employee coordination and interactive customer care. During my employment challenges consisted of maintaining the high quality expectations of Life Cafe's management team as well as meeting the standards of each customer. I recognize the time I spent proving my self in a demanding environment and advancing in a well structured company, as the most valuable experience I earned from Lifetime Fitness.

## Education

Front Range Community College - Business, In Progress

## Skills

Hardworking, Friendly, Productive, Honest, Organized, Punctual, Goal Oriented, A deep understanding of the customer service experience, Extensive work with POS (Point-Of-Sale) systems and programs such as Microsoft Office and iWork

## Referrals

Available upon request.