

Evan Scheltema

(Cannabis sales representative), Online ordering Lead, Shift Lead

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Work Experience

(Cannabis sales representative), Online ordering Lead, Shift Lead

Skinny Pineapple/The Farm

August 2015 to August 2018

August 2015-August 2018

Cutting edge Cannabis dispensary voted Best of Boulder 2018 for the third consecutive year running. The farm is the gold standard of how a dispensary looks in the modern day world. A constant influx of business and a wide variety of customers both old and young make for a busy and adaptive workplace, where putting the customers needs first is essential to the success of the outfit.

Positions held: Budtender (Cannabis sales representative), Online ordering Lead, Shift Lead.

I began as a part time cashier/budtender, becoming the first employee to go from part time to full time employment. Specific job knowledge is crucial, however still takes a back seat to general customer service. Responsibilities include guiding guest experience, handling cash at the register, general store cleanliness and maintenance. After being promoted to a shift lead, my responsibilities include organizing the general flow of the store, making sure guest wait times never exceed 10-15 minutes, delegating breaks and lunches, and acting as a liaison for the management team and the rest of the store. I later took on a more focal position as the store based lead of our "Express Service, " an online ordering platform meant to streamline the guest experience and expedite our purchasing process for our long time guests. This included performing daily menu maintenance, weekly analytics, and manning the station during our busiest times.

Busser, Barback

Centro Latin Kitchen

August 2014 to August 2015

August 2014-August 2015

Latin Kitchen and Bar located on Pearl streets west end. Part of the Big Red F food group, Centro is unique because they serve lunch, brunch, dinner, and have a full bar. With all aspects of the restaurant world covered, this makes for a very fast paced work environment, that can be loud and hectic with a stress on customer service

Positions held: Busser, Barback, Expo, Host, and Food Runner.

Responsibilities included seating guests, bussing tables, running drinks and food to tables, Barbacking, and in general supporting serving to deliver the excellent service expected of all Big Red F employees. Here I learned a tremendous work ethic and accountability in my time as a busser. This is thanks to the fact that I was responsible for the general cleanliness of every table in the restaurant while simultaneously barbacking, before the positions were split and I became the designated barback.

Dishwasher/Prep Cook

The Brass Buckle

September 2013 to July 2014

September 2013-July 2014

Busy downtown space cowboy themed 5 star diner and cultural hub. Lots of foot traffic. Exceptional work ethic was demanded of me.

Position held: Dishwasher/Prep Cook.

Responsibilities included dishwashing, food preparation, customer service, kitchen maintenance and table bussing. Mom & Pop feel but incredible volume for size. Most of my coworkers were my roommates, and this forced us to form a very tight bonds and helped me perform better in a team in the workplace.

Dishwasher/Prep Cook/Delivery Driver

Antonio's Pizzeria

January 2013 to September 2013

Jan 2013-September 2013

Downtown Pizzeria, provided essential training to my kitchen experience. First position in a certified commercial kitchen.

Position held: Dishwasher/Prep Cook/Delivery Driver.

Responsibilities included dishwashing, food preparation, customer service, kitchen maintenance, table bussing and food delivery. Worked mostly on my own delivering pizza and preparing doughs and sauces.

Youth Program Leader

Pioneer Valley Summer of Solutions Program 2012

2012 to August 2012

March 2012-August 2012

Part of a national hub called Grand Aspirations, the whole program is youth led from the ground up. Smaller factions known as Summer Solutions are located in cities throughout the US, each addressing its individual communities needs and issues. Position held: Youth Program Leader.

Responsibilities included planning and facilitating daily group activities, fund-raising, event coordination, social networking and communication and community outreach.

Energy-Efficiency Canvasser

Greenfield Energy Smart Homes Program

November 2011 to January 2012

November 2011- January 2012

Hired through hometown to promote a state subsidized incentive to weatherize homes.

Position held: Energy-Efficiency Canvasser.

Responsibilities included canvassing, social networking, telemarketing, and community outreach. Program was extremely successful and contractor had difficulty keeping up with demand created through our programs outreach efforts.

Weatherization Technician at my Father's contracting company

Evergreen Home Builders LLC

March 2011 to November 2011

Position held: Apprentice Weatherization Technician.

Responsibilities included blowing cellulose insulation, hanging drywall, heavy lifting, manual labor, and working in small, enclosed spaces.

Education

General Educational Development certificate

Via Greenfield Community College

Associate of Liberal Arts Music in Three semesters

Greenfield Community College - Greenfield, MA

Associate of Liberal Arts in Liberal Arts

Front Range Community College - Westminster, CO

Skills

CUSTOMER SERVICE, TRAINING, TEAM PLAYER

Additional Information

Special Skills

- Tips Certified
- ServSafe Certified
- MMED Key Badge
- Weatherization training
- Considerable experience working with hazardous machinery
- Computer software proficiency
- Broad range of workplace experience
- Experience with visual and performing arts
- Excellent team player
- Customer service specialist