

ERICK L GANT

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PROFESSIONAL SUMMARY

Seeking an entry-level position where I can build on my current skill set to contribute to the profitability of the company. Determined and goal-orientated, my temporary work experience in customer service coupled with management knowledge, excellent communication skills and a strong customer-focus provide a good starting point for a career with your company.

AREAS OF EXPERTISE

- •€ **Bilingual**
- •€ Building Codes
- •€ Project Management
- •€ Critical Thinking
- Managing Employees
- •€ Customer Service
- •€ Basic Electrical
- •€ Framing
- •€ Mixing Mortar
- •€ Team Collaboration
- •€ Cabinetry
- •€ Highly Organized
- •€ Energetic
- •€ Basic Plumbing
- •€ Carpentry
- •€ Strategic Planning
- •€ Roofing

EDUCATION & CERTIFICATIONS

Vista College ~ El Paso, TX

Graduated: 04/2018

Diploma in Construction Technology

EPA OSHA 30 ~ 2017

Aerial Lift License ~2017

Lock Out Tag Out ~2017

Jefferson High School ~ El Paso, TX

Graduated: 06/2011

Diploma in General Studies

PROFESSIONAL CAREER OVERVIEW

FedEx Ground – Henderson, CO

05/2021 to 08/2022

Package Handler

Operations Manager-07/21

Walking dock prior to sort beginning to ensure safe working conditions and to identify other potential hazards that may affect productivity and or endanger anyone on the dock or immediate working area. Would assign employees' vans to be loaded and monitored load quality by entering all active work areas and looking for misloads in each van; as well as productivity numbers to ensure metrics were met for daily goals. Ensured newly hired package handlers are trained correctly so they can meet metrics on any van line they may be assigned to in "My Schedule." due to low staffing many times was forced to load side by side with subordinates to accomplish daily goals, avoid inbound service failures and complete sort. Filed paperwork daily on employees' daily numbers such as hours worked, total scans, missing scans, and potential misloads as well as packages loaded hourly. Held documented discussions with employees that did not meet productivity metrics or scanning compliance to establish accountability for their workplace performance and enforce company policies. Engaged with all employees daily in attempts to help retention number increase and reduce turn around. Managed multiple people up

to 20 at one time, staffing would deplete due to balancing of building for a more efficient operation.

Copper State Bolt & Nut- El Paso, TX
Warehouse Worker / Inventory Specialist

06/2018 to 05/2021

Responsible for pulling orders to be delivered to various job sites and businesses. Also helped with will call orders where all materials were gathered then loaded onto customers vehicle at loading dock. Stocked all materials from inventory shipments twice weekly for shelf items and once weekly for larger items such as strut and all thread to name a few. Shipping and receiving pack slip orders and transfer shipments between different branches. Cycled counted substantial portions of inventory weekly to reduce shipping cost for products already in stock. Operated sit-down forklift, turret and cherry picker to fulfill multiple orders throughout hours of operation. Closed warehouse at end of day after completing some standard cleaning duties to maintain compliance with CDC Covid-19 Regulations.

Prime Irrigation & landscaping ~ El Paso, TX
Laborer

06/2018 to 10/2018

Standard landscaping duties, digging holes and trenches as well as cleaning and preparing a job site, loading, and delivering materials, and using a variety of tools and machines such as blowtorches, forklifts, levels, lifts, power drills, grinders, saws, pressure washers, and water spraying equipment.

Noma Commercial Landscaping and El Paso ~ El Paso, TX
Crew Supervisor

11/2017 to 04/2018

Supervise and assist crew members in completing daily tasks. Prune bushes, trim trees, clean up weeds, and other landscaping duties as assigned. Clean parking lots of designated clients daily.

Texas Road House ~ El Paso, TX
DMO

03/2016 to 06/2017

Supervised back area and assisted with washing and running dishes to proper area. Organized and maintained storage area. Other duties as assigned.

Wendy's ~ El Paso, TX
Crew Member

04/2016 to 07/2016

Responsible for food prepping. Maintained clean work environment. Followed all food handling standards. Stocked and conducted inventory checks.

References Available Upon Request