



ERIC MANSFIELD

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Summary

Skilled supervisor in the field of helpers, laborers, and material movers with background in overseeing day-to-day operations and team management. Possess strong leadership abilities, effective communication skills, and capability to improve workflow efficiency. Known for enhancing team productivity and maintaining high levels of work quality through hands-on guidance and support. Implemented operational improvements leading to smoother processes and increased job satisfaction among team members.

Skills

- Warehouse safety
- Maintenance
- Heavy lifting
- Order picking
- Workplace cleanliness
- Stock organization
- Barcode scanning
- Material handling equipment
- Shipping and receiving
- Forklift operations
- Power hoists
- Workplace safety
- Inventory management
- Excellent communication

Experience

Schwan's Home Service | Zumbrota, MN
Material Handler Team Lead
06/2022 - 11/2024

- Utilized computer program to obtain daily load sheets, picked product from the freezer, loaded product on specified trucks and routes.
- Performed simple maintenance and cleaning tasks for the depot per a weekly schedule.
- Managed multiple projects simultaneously while maintaining high quality standards.
- Checked loaded materials compared to work orders for correctness.
- Investigated any complaints related to quality control issues or product defects reported by customers.
- Adhered to strict safety guidelines while loading and unloading materials from trucks or other transport vehicles.
- Ensured that all materials were handled safely in accordance with company policies and procedures.
- Prepared and led staff training and instruction.
- Promoted safe working conditions by monitoring safety procedures and equipment.
- Informed upper management or department heads of items loaded or problems encountered.
- Provided guidance and direction to employees regarding job duties, safety protocols, and performance expectations.
- Inspected material handling equipment for proper functioning prior to use by employees.
- Reviewed supplies inventory levels and purchased necessary items.
- Coordinated and monitored the daily workflow of material handlers to

Schwan's Home Service | Zumbrota, MN
Route Sales Representative
06/2017 - 06/2024

ensure timely completion of tasks.

- Issued sales promotion materials to customers to boost sales.
- Followed safety rules to keep clean driving record with no accidents or incidents.
- Followed a two week route schedule, stopping at each customer to deliver or fulfill any product orders.
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- Promoted positive customer service by delivering on-time shipments and fully resolving issues.
- Resolved customers' complaints regarding products or services.
- Responded quickly to customer inquiries regarding products or services.
- Utilized effective problem solving skills when resolving customer issues.
- Recorded deliveries and daily sales transactions.
- Promoted positive relationships with customers to maintain consistent sales.
- Loaded, unloaded, and delivered product in a timely manner.
- Participated in promotional activities such as special events, trade shows.
- Kept accurate logs of all deliveries and trips.
- Utilized corporate vehicle to deliver and sell products to clients with focus on optimizing customer experience.

Community Lawn Care | Rochester, MN
Commercial Lawn Pesticide Applicator
03/2016 - 06/2017

- Practiced good safety habits and maintained clean and safe work environment.
- Maintained a 30 day schedule for 80+ lawns.
- Mixed chemicals and fertilizers according to manufacturer instructions and safety standard to protect people, pests and vegetation from harm.
- Conducted safety inspections of equipment, vehicles and personal protective equipment prior to use.
- Participated in professional development activities such as conferences or workshops related to the industry.
- Observed safety protocols when lifting heavy objects and operating equipment to avoid time-lost incidents or unnecessary delays.
- Cleaned and serviced machinery to verify operating efficiency using appropriate fluids and tools.
- Reviewed labels prior to using any products ensuring applicability for intended use.
- Started motors and used sprayer agitators, pumps and portable spray equipment.
- Adhered to state laws governing the proper storage, handling and disposal of pesticides.
- Calibrated, operated and maintained application equipment in a safe manner.
- Projected positive image of company by always dressing appropriately, acting professionally, keeping neat, organized vehicle spaces and being punctual for appointments.
- Organized inventory of supplies needed for daily operations ensuring timely ordering when stock levels are low.
- Adhered to OSHA and Hazmat procedures for storing and handling materials.

Pine Island High | Pine Island, MN
High School Diploma
05/1986