

ELIGIO CASTILLO

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Respectful young professional with good customer service skills seeking to prove myself and establish a solid work foundation and showcase my potential and self-discipline to be an asset amongst your team.

EXPERIENCE

NATURAL GROCERS – AUGUST 2021 - CURRENT GOOD FOR YOU CREW MEMBER,

- Work as a cashier to greet customers and complete their transactions
 - Responsible for cash, checks and credit card transactions
 - Responsible for the cash in my drawer throughout the day
- Restock inventory to meet customer demands
- Responsible for closing duties
 - Close the produce section (store perishable goods for the following day)
 - Cleaning the store to prepare for the next day (sweep, mop, and empty trash)
- Routinely provide customer service to our clients to help them find what they are shopping for

MARRIOTT GAYLORD ROCKIES RESORT – OCTOBER 2020 - FEBRUARY 2021 SPECIAL EVENTS FACILITATOR, MARRIOTT

- Chaperone to groups of up to 20 guest for tours throughout the facility and educate on the attractions and themes of the scheduled events
- Responsible for socializing and entertaining guest with strong customer service skills while waiting for their event to begin
- Build rapport with guest throughout the property and attraction
- Flexible with my schedule to support the events
- Reliable and dependable to my leadership and teammates
- Received positive customer compliments on several occasions

MAY 2018 – APRIL 2020 PROGRAM LEADER, YMCA

- Responsible for overseeing youth from grades 3 – 8 in the after-school program

- Coordinating and facilitating youth activities that ranged from sports, reading, music, math and other various activities
- Host family friendly events for the school and surrounding community
- Communicate with parents and staff when certain child situations determined to do so
- Chaperone and proctor offsite events for field trips including overseeing my own group of up to 12 kids
- Build relationships with families I supported

MAY 2018 – 2019

ASSISTANT COACH, NORTHFIELD HIGHSCHOOL BASEBALL & OMAR D BLAIR CHARTER SCHOOL

- Assist head coach with execution of various responsibilities
- Communicate with players and families on important updates
- Partner with school athletics department
- Coordinate practice agenda and schedules
- Mentor and provide leadership to players
- Share experiences to help groom players

EDUCATION

MAY 2019

HIGH SCHOOL DIPLOMA, NORTHFIELD HIGH SCHOOL

- Captain of my baseball team
 - Played starting shortstop for my entire 4 years
 - Mentor and leader to my teammates
- Received 2nd place in our art show during my senior year
- Worked concession stands and other supporting events for our school athletics

SKILLS

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| <ul style="list-style-type: none"> ● Quick learner ● Follow directions ● Complete tasks on time | <ul style="list-style-type: none"> ● Work great with others ● Take pride in my work ● Punctual |
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ACTIVITIES

I have a passion for sports, particularly for baseball and basketball and enjoy giving back to the community through various volunteer events. Physical health is important to me and I try to maintain a healthy lifestyle by strength training and continuing to play baseball within the community. Enjoy spending time with my family and my two siblings.