

Eddie Ruiz

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Authorized to work in the US for any employer

Work Experience

Telecommunications Aerial Foreman/Lineman

JKL Associates-Alamosa, CO

March 2021 to Present

- Responsible as a crew leader; proper, accurate and timely submission of Production Reports
- Oversees crew assignments including daily work assignments, path determination and communication with the crew, customer, and general public
- Ability to handle, instruct, construct daily work components including: operating a bucket truck, Derrick, backhoe, skid steer pulling cable, operating various equipment to install fiber optic cable and other means of telecom construction/deconstruction
- Provide on the job training for employees working under your direction on construction practices to ensure a safe and productive work environment
- Perform daily field inspection of construction operations to ensure work is being completed in compliance with project specifications and monitor safe work practices.
- Direct traffic flow in accordance with local and state DOT guidelines
- Reads and implements design prints and other related instructions pertaining to the job
- Maintains and operates vehicles and equipment in all weather conditions safely following all manufacturer safety specifications and traffic regulations
- Maintains proper inventory on vehicle based on work assignment
- Able to manage time critical assignments

Utility Pole Inspection Foreman

Intec Services, Inc.-Grand Junction, CO

November 2019 to March 2021

- Hiring, training, and supervising a field crew of 1-6 people
- Maintaining all tools, vehicles, and equipment
- Achieving expected safety, quality, and production goals
- Collecting field data and maintaining daily and weekly reports
- Follow DOT regulations; ensuring proper permits and driving regulations are followed.
- Utilization of powered and unpowered hand tools
- Overhead safety

Utility Pole Inspection Foreman

Quanta Utility Engineering Services-St. Louis, MO

July 2019 to November 2019

- Hiring, training, and supervising a field crew of 1-5 people
- Maintaining all tools, vehicles, and equipment
- Achieving expected safety, quality, and production goals

- Collecting field data and maintaining daily and weekly reports
- Follow DOT regulations; ensuring proper permits and driving regulations are followed.
- Performs preventative maintenance

Crew Member

MI-TECH-Des Moines, IA

February 2019 to June 2019

- General Labor. Utility pole Inspection and treatment of transmission and distribution poles. Extensive use of power tools and vehicles in all weather conditions.

Crew Member

Alamon Telco, Inc.-New Jersey

February 2018 to February 2019

- General Labor. Utility Pole inspection and treatment. Including excavation, applying chemical, extensive use of power/hand tools in all weather conditions.

Retail Sales Associate

Verizon

January 2017 to February 2018

- Greeting and working with our Verizon customers in a courteous and professional manner.
- Guiding customers throughout the store and educating them on Verizon products and services.
- Assisting customers with the purchase of Verizon products and services, and helping customers with any questions or needs they may have relating to all things Verizon.
- Assisting in the operational aspects of your location including stocking inventory, pricing inventory, merchandising of products and general housekeeping.
- Assisting in marketing activities designed to attract customers to our Verizon locations.
- Training your operational and eventual managerial skills as you develop within the Active Communications organization

Customer Service Representative

Alorica-El Paso, TX

February 2016 to January 2017

- Providing Users support via phone, email, and other channels in accordance with Company Standards.
- Resolving issues for customer contacts.
- Using the Knowledge Base, admin tools, and remote sharing tools to assist with the resolution of issues.
- Managing your cases which may include scheduling of call backs and managing a follow-up schedule.
- Providing Management updates/alerts regarding tools, software or system outages, and major incidents as well as trending customer issues.
- Attending and engaging in continuous training to fulfill job responsibilities.

Education

Basics in Chemistry

El Paso Community College - El Paso, TX

September 2016 to January 2017

GED

Riverside High School - El Paso, TX

Skills

- Customer Service
- Data Entry
- Project Management
- Multilingual
- Quality Control
- Bucket truck (5 years)
- Electrical Experience
- Telecommunication (7 years)
- Equipment operator (5 years)
- Restoration Industry Experience
- Project management
- Construction
- Telecommunication
- Supervising experience
- Electrical experience
- Welding
- Backhoe Operation
- Construction

Languages

- English - Expert
- Spanish - Fluent

Certifications and Licenses

Drivers License

OSHA 10

March 2019 to Present

CPR & First Aid

April 2020 to April 2025

AED

April 2020 to April 2025

DOT Med Card

November 2023 to November 2025