

Dylan Thomas Waldo

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Summary

Outgoing big people person offering extensive knowledge of hospitality etiquette, and superior customer service skills. Organized, independent worker with strong time management skills. Detail-orientated and able to learn new tasks quickly and effectively. Love to help out and go above and beyond what is expected of me.

Accomplishments

I have been pointed out by fellow coworkers by being able to pick up others job duties when they could not fulfill them! I also won, "Retail Sales Associate of the Month" Award in (December, 2011) while working at target

Experience

Server, Swedish Inn- Lindstrom, MN **2008-2010**

- Delivered Exceptional service by greeting and serving customers in a timely, friendly manner
- Assisted guests with making menu choices in an informative and helpful fashion

Sales Floor/Service Desk, Target- Roseville, MN **2010-2012**

- Operated a cash register to process cash, check, and credit card transactions
- Stocked deliveries in a timely and safe manner
- I replenished floor stock and processed shipments to ensure product availability for customers

Laborer/Snow Removal, Interstate Companies- Forest Lake, MN **2013-2014**

- Shaped and plowed roads using equipment
- Obtained proper signatures as required
- Loaded proper material while abiding all safety and legal standards

Union Pacific Security Officer- St. Paul, MN **2014-2016**

- Observe and report
- Log incoming and outgoing traffic
- Make sure that the railway and yard is secure at all times

Gas station manager, BP St. Paul, MN **2015-2016**

- Stock, keep store running in a timely fashion
- Data entry
- Deposits
- Scheduling, employee overview
- Supervise other employees

Perkins, Server-Forest Lake, MN **2016-Present**

- Customer service
- Prep and stock FOH
- Cashier
- Deposits

Education

High School Diploma- Chisago Lakes High School- Lindstrom, MN **2010**

Century College- Generals-White Bear Lake, MN **2015-Present**

- Still deciding, doing coursework in Juvenile Justice and Deviance in Society
- I enjoy learning about criminal law, and would possibly like to get a criminal justice degree