

Donte Johnson

Call Center Representative

Philadelphia, PA 19135

dontejohnson88_q7o@indeedemail.com

+1 267 726 0187

To secure a position within a company that will allow me to flourish and gain valuable experience in a flexible work environment.

Authorized to work in the US for any employer

Work Experience

Inventory Clerk

WIS International - Philadelphia, PA

August 2020 to July 2022

Counting inventory for various business establishments.

Call Center Representative

Focus Pointe Global - Philadelphia, PA

July 2016 to August 2020

19107

- Place calls to Focus Pointe's existing database or client provided lists.
- Read questions to respondents verbatim that are provided on the screener, accurately record responses and schedule qualified respondents for focus groups.

Crew Member/Cashier

Wendy's - Philadelphia, PA

October 2015 to July 2016

19148

- Preparing Wendy's food items while maintaining a clean work environment.
- Fulfilling duties as a cashier.

Assembler/Customer Service

Urban Express - Philadelphia, PA

September 2012 to August 2015

19148

- Delivery and assembly of various Ikea products in the homes of customers.
- Communicating with customers and advertising other Ikea products that may be available for purchase in the near future.

Cashier/Waiter

Delilah's Soul Food Restaurant Philadelphia - Philadelphia, PA

June 2012 to September 2012

19104

- Serving satisfied customers while maintaining a clean work environment and fulfilling duties as a cashier.
- Responsible for opening and closing the establishment.
- Keeping records of how much money was made and depositing into a drop box.

Shipper/Stock Clerk

UNITED REFRIGERATION, INC - Philadelphia, PA
February 2009 to April 2012

19154

- Receiving, shipping and stocking of URI products.
- Was required to do a full count of the inventory in the warehouse on several occasions.

Stock Clerk

Easy Pickins Philadelphia - Philadelphia, PA
November 2008 to February 2009

19154

- Stocking of Easy Pickins products and maintain a clean work environment.
- Providing customers with answers to any questions they may have had regarding merchandise.

Crew Member

McDonald's Philadelphia - Philadelphia, PA
July 2006 to September 2008

19120

- Preparing McDonald's food items and maintaining a clean work environment.

Education

Temple University - Philadelphia, PA
August 2006 to April 2007

High school diploma

Central High School - Philadelphia, PA
September 2002 to June 2006

Skills

- Microsoft Office, Microsoft Excel, Microsoft Word, Typing, Customer Service, Computers
- Inventory Clerk
- Warehouse experience (4 years)
- Warehouse distribution
- Shipping & receiving (3 years)
- Order picking (6 years)
- Packaging
- Stocking (6 years)
- Pallet Jack (4 years)

- RF Scanner
- Order Picker (6 years)
- Cashiering (5 years)
- Call center (4 years)
- Math (10+ years)