

Thierno Diallo

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OBJECTIVE

To work as a Technician II at Corporate Management group

EDUCATION

University of Colorado Denver B.S in Biology	December 2013
Community College of Aurora Phi Theta Kappa <i>Honor Society</i>	Fall 2006 – Spring 2010 Overall GPA: 3.6

WORK EXPERIENCE

United States Army Reserves (USAR)	Jun 2006- Jun 2012
<ul style="list-style-type: none">• Mental Health Specialist<ul style="list-style-type: none">▪ Conducted intake interviews and staffed with clinical providers such as psychiatrist and psychologists▪ Taught classes on anger management, suicide prevention, conflict resolution, battle fatigue, smoking cessation, and stress management▪ Improved unit morale by conducting daily physical activities and motivated others to improve their physical and mental well-beings▪ Trained young service members and helped them become proficient at their occupational specialties	
Wal-Mart Inc.	Sep 2005-Nov 2009
<ul style="list-style-type: none">• Cashier/Electronics Representative/Customer Service Representative<ul style="list-style-type: none">▪ Worked in the Customer Service Department and assisted customers with return and exchange items▪ Worked in the Electronics Department and answered customers' questions about electronic items	

SKILLS

- **Analytical capabilities:** possess the ability to interpret data and draw conclusions
- **Ability to integrate and apply concepts** from numerous scientific disciplines (i.e. biology, chemistry, and physics) to new and complex systems
- **Convey and effectively communicate scientific knowledge** in both written and oral formats
- **Ability to design** experiments, **justify** the use of several experimental approaches, **and predict** possible outcomes
- **Ability to pay attention to details**

VOLUNTEER EXPERIENCE

- **University of Colorado Hospital (Emergency Department)** **Feb 2012-Present**
 - Improved customer service of the Emergency Department by being friendly to patients
 - Improved patient hospital experience by providing them comfort items such as blankets and pillows and listening to their concerns/stories
 - Assisted the supply staff in the ER by preparing urine kits, removing and replacing needle stocks, and stocking blankets in blanket warmers

REFERENCES

Zebulon Friedly
13761 E Richthofen Cir #R-104
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