JASON DESPER

Cell Phone: (540)815-8602
Email Address: desperjason@gmail.com

NETWORK SYSTEMS & FIREWALL ADMINISTRATOR

Profile

Seeking a position in the technology field that offers challenge and growth potential with an organization where problems and opportunities are well matched to my abilities, and skills to deliver results.

Education

ECPI Technical College – Roanoke, VA

- AAS Degree in Computer and Information Science

Relevant Education Courses:
- CCNA boot camp through Cisco Systems
- CCSA and CCSE boot camp through Global Knowledge
- F5 in-depth IP traffic management through Big-IP
- Certified Telephony Systems Administrator
- Mobile device security and management through Mobile Iron
- Web Filter and Proxy training through BlueCoat
- SANS 504 training on Hacker Techniques, Exploits, & Incident Handling

Key Skills

- Experienced in network administration, upgrading, troubleshooting, and network growth of numerous types of Cisco switches and routers.
- Skilled in administering and maintaining firewalls such as; Check Point, Cisco, Juniper, and F5 Big-IP.
- Primary administrator for the following corporate appliances; BlueCoat web filter, Tipping Point IDP, Mobile Iron for smart phone and tablet security, and Symantec PGP encryption.
- Skilled in project management, time utilization, and the ability to prioritize my responsibilities based on the severity and importance.
- Experience in Telephony administration with voice over IP phones, call center configuration, and IVR implementation. Currently certified telephony systems administrator through Interactive Intelligence.
- Skilled in operating systems which include Linux, Secure Platform, and Windows ME, NT, 95, 98, 2000, XP, 7. Also strong working knowledge in Microsoft Offices 97, 2000, XP, 2007, and 2010.
- Experienced in remote office configuration and administration using connections such as; VPN tunnel, Point-to-Point, and MPLS. As wheel as client side remote connections such as; Check Point secure client, Cisco client, FortiClient, and Juniper SSL client.

Delta Dental of Virginia (March 2004 – Current)   **Network and Firewall Administrator**

Responsible for primary administration of network, firewall, IDP, web filter, mobile device security, system monitoring/alerting, and technical support. Quickly became a trusted team member known for a "can-do" attitude, flexibility, and high-quality work.

Highlights:
- Network administration such as; configuring, maintaining, upgrading, troubleshooting, and expanding numerous types of Cisco switches and routers.
- Firewall administration of a variety of firewalls configured as standalone, distributed, and HA configuration. Responsible for configuring, deploying, troubleshooting, and maintaining a total of ten corporate firewalls. Along with remote use setup, configuration, support, and training.
- Responsible for configuration of remote office connections via point-to-point, MPLS, and VPN site-to-site tunnels.
- Telephony administration for a VOIP environment including configuring POE switches with both data and voice VLANS along with applying QOS settings.
- Responsible for working with vendors on product research, testing, and trial deployment to stay current with the growing technology demands.
- Web application and filtering administration using Blue Coat web proxy.
- Configure and administer mobile device management and encryption using Mobile Iron.

Professional Experience

Atlantic Mutual Companies (October 2001 - March 2004)   **Technical Support specialist**

Responsible for second level technical support on hardware such as; desktops, laptops, printers, and scanners. First level support on in-house Atlantic applications and user access security.

Highlights:
- Primary support for remote agent's connectivity to the corporate network. Support includes a strong working knowledge of various ISP connectivity methods.
- Provide technical support and upgrades for desktops, laptops, printers, scanners, fax machines, and PC peripheral devices.
- Web application design and development of Atlantics Intranet websites including Atlantics Corporate support site with tutorials, How to guides, and step-by-step PDF instructions.
- Support security single sign-on synchronization for domain authentication and for over twenty Atlantic applications.

Professional Experience

United States Navy (August 1997 – November 1999)   **Electricians Mate Fireman Engineer**

Responsible for equipment maintenance, testing, and uptime. Ensure the functionality and readiness of the ships vital equipment for immediate deployment on a moment's notice.

Highlights and Achievements:
- Honorary Military Graduate – Great Lakes, IL. School of Engineering.
- Letter of Commendation – USS Nassau (LHA-4) for outstand excellence and commitment.
- Repaired and maintained cargo weapons elevators, monorail systems, deballast systems, aircraft elevators, and the aft stern gate.

References

References are available upon request.