

Connie DeSalvo

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OBJECTIVE:

To obtain a new and challenging production, retail, or office related position, where excellent work ethics and skills will add to the success of the organization

STRENGTHS:

- Dependable & Punctual
- Friendly & Outgoing
- Results Oriented
- Team Oriented
- Problem Solver
- Quick Learner
- Flexible
- Willing to learn new techniques
- Honest
- Dedicated

SKILLS:

- Scanning, imaging, and controlling
- Handled large amounts of cash
- Reconciled cash drawers and cash safe
- Merchandising and displays
- Upselling to exceed company goals
- Inventory control and ordering
- Supervision and training
- Data entry
- Loan processing
- Check cashing
- Payment processing
- Scheduling
- Payroll
- Sensitive to needs of customers
- Ticket processing & scanning
- Making quotas

QUALIFICATIONS:

Experienced customer service, leading to a high rate of repeat customers

Experienced supervisory and management positions

Computer literate, ability to learn new things

Diplomatically handle and resolve problems resulting in customer satisfaction per company policy

Great communication skills with customers, coworkers, and supervisors

HISTORY:

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|----------------------------------------------|-----------------------------------|-----------------------------------------------|-----------------------------------|
| Ticket Processor Denver Ticket Co. | 04/2012 – 11/2012 Denver, CO | Store Manager Cigarette Store Corp. | 08/2002 – 06/2005 Boulder, CO |
| Scanning Technician ImageDoc USA | 06/2012 – 08/2011 Denver, CO | Bartender Joe Palookas Lounge | 04/2001 – 08/2002 Thornton, CO |
| Office Management ACE Cash Express | 09/2005 – 08/2008 Lakewood, CO | Apparel Supervisor Kohls Dept Store | 04/1999 – 04/2001 Thornton, CO |