

Derrick Harper

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Authorized to work in the US for any employer

Work Experience

Janitorial Supervisor

AGAPE CLEANING SERVICES-Aurora, CO

February 2025 to Present

- Manage team and cleaning staff, overseeing their daily tasks and ensuring high-quality service
- Develop and maintain cleaning schedules to ensure all areas are clean on a regular basis
- Maintain inventory of cleaning products and equipment, replenishing as needed
- Implement a performance evaluation system for the cleaning staff based on key metrics such as productivity, attendance, and customer satisfaction

Shipping Supervisor

READY CARE INDUSTRIES-Aurora, CO

March 2015 to October 2024

- Managed a team of ten or more warehouse shipping associates, overseeing all aspects of the shipping process
- Coordinated with other departments to ensure timely delivery of products to customers
- Oversaw the loading and unloading of trucks, ensuring proper handling and storage of goods
- Trained new employees on warehouse safety protocols and proper handling techniques for fragile items
- Worked closely with customer service department to address any shipping-related inquiries or complaints from customers
- Maintained compliance with all safety regulations and ensured a safe working environment for all warehouse shipping associates
- Implemented quality control measures to ensure that all outgoing shipments met company standards
- Monitored productivity levels of shipping team members, providing feedback and coaching as needed

Education

GED

Emily Griffith Opportunity School - Denver, CO

March 1991 to April 1991

Skills

- Janitorial experience
- Sanitation
- Cleaning

- Custodial experience