

# Deon Marks

Denver, CO 80206

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To secure a stable position with a reputable, growth-oriented company where my employment skills can be applied to be successful in any position.

## EDUCATION:

- University of Akron / Akron, OH

Some college coursework completed, Philosophy and Religious Studies

August 2009 - I have not graduated yet

- Kenmore High School / Kenmore, OH

August 1998 - December 2001

Authorized to work in the US for any employer

## Work Experience

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### **Warehouse Selector/ Freezer**

QCD - Denver, CO

Present

I work in the freezer section of the warehouse. I pick items to be loaded and shipped out. Build pallets, operate single and double jacks, inventory control, material handling, picking orders using vocalect

### **Receiving**

Ferguson - Nashville, TN

August 2011 to September 2017

Shipping and Receiving; As a forklift/ Hyster forklift operator we receive various products in the warehouse. We scan each item (pipes, fittings, freezers, refridgerators etc) using a scanner gun, than we find a location to store each product.

### **Forklift Operator**

Nissan - Smyrna, TN

August 2010 to August 2011

loading and unloading trucks, picking and pulling orders

### **Production/Merchandising**

Randstad/Sara Lee - Nashville, TN

October 2009 to August 2010

As Merchandiser/stocker: Merchandising, stocking, setting up displays at various locations

As Sanitation we clean the entire facility, disassembled all machines and sanitized them using proper cleansing methods

### **Forklift operator taking and pulling loading and unloading**

US food service - Twinsburg, OH  
August 2007 to October 2009

managed the submission of customer claims and claims from other parties who are involved in an incident. As a CCR I was responsible for initiating claims. When the claimant calls with a new issue, I would enter complete details about the claim into a case management system and also verify that the insurance policy covers this type of situation.

### **Customer Service/ Sales**

Universal Syndications - Akron, OH  
February 2005 to August 2007

representative; performed CCR duties such as selling the company's products and services, processing orders, help generate sales leads etc.

### **Customer Service Call Center Representative**

InfoCision - Akron, OH  
July 2003 to February 2005

specialize in inbound calls regarding product sales and customer service for a variety of popular consumer products and health service organizations. I handled incoming calls from new, existing and previous customers offering them an opportunity to upgrade their current product, purchase new products or services, or schedule sales appointments.

## Education

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### **Associate in Software Engineering**

Nashville State Community College - Nashville, TN  
January 2016 to June 2016

### **High School diploma**

Kenmore High School - Kenmore, OH  
August 1998 to December 2001

## Skills

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Order Puller, Pallet Jack, Picker Packer, Selector, Order Selector

## Additional Information

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### SKILLS:

Microsoft Excel skills, Microsoft Office Excel (intermediate), Microsoft Office Powerpoint (Intermediate), Data entry, Type 30-35 wpm, Excellent interpersonal and communication skills, Excellent customer service skills, Cashier, self motivated, reliable, hardworking.