

**CAREER OBJECTIVE**

Result oriented Experienced leader having 20 years of hands-on experience in Fortune 100 companies at various aspects of Supply Chain such as Warehouse Management, Inventory Accuracy and Procurement. Highly Capable of analyzing existing system and devise notable enhancement. Versed in Accounting, MRP, ERP and other WMS Software. Seeking to leverage strong leadership, operations management knowledge, project management and communication skills to enhance organizational performance and contribute to strategic growth.

**CORE COMPETENCIES**

- Kaizen
- Power BI
- Customer Support
- Inventory Accuracy and Research
- Agile Scrum
- Lean
- WMS Systems
- Group Leadership
- Six Sigma
- Microsoft Word
- Microsoft Excel
- Business Analysis
- SAP, Other MRP,ERP and LMS
- DC Operations Management
- Microsoft PowerPoint
- Staff Development
- Fiscal Management
- Inbound, Outbound, Replenishment, Returns

**PROFESSIONAL EXPERIENCE****CEVA LOGISTICS | FEB 2023 – PRESENT****SUPPLY CHAIN SUPERVISOR - INVENTORY CONTROL, RETURNS, REPLENISHMENT, RECEIVING AND SHIPPING**

- Leads and manages a portfolio of complex operations projects, ensuring alignment with company goals and objectives. Responsible for 1B+ value of Google products inventory management and accuracy.
- Collaborates with cross-functional teams, including engineering, program management, and operations to define goals, and deliverables for continuous improvement initiatives.
- Facilitates communication between site stakeholders, including regular project status updates and milestone achievements.
- Trains and mentors junior team members, fostering a culture of continuous learning and professional development.
- Improved Inventory accuracy from 89% BLA to 99.5%. Reduced CDR ( Customer Complains) by 26%

**INGRAM MICRO INC.- CHICAGO, IL | JULY 2007-DEC 2022****SHIPPING OPERATIONS MANAGER**

- Worked closely with HR Dept Hiring 140 temps and 60 permanent associates expanding capacity from 30k units to 100k a day for repack shipping for new business induction and set up successfully.
- Handled day to day operations of Returns, Receiving, Put away, Replenishment and Shipping by creating structure and shifts per operational needs.
- Analyzed operational data to identify trends, patterns, and areas for improvement, leading to an 89k annual cost savings and increase in efficiency.
- Analyzed priorities and directed workflow to achieve maximum output with minimum cost and effort.
- Participated in Development and streamlining of existing work instructions-procedures as well as new training documents, audited the standard work practices, safety regulations and ISO Standards.
- Handled returns overachieving Returns Compliance Goals, non-confirming, research, and response to various queries by internal and external customers
- Updated team members on changes through daily departmental huddles.
- Developed and motivated associates to acquire advanced skills.

**INGRAM MICRO LTD - INDIA | DEC 2003 – OCT 2006****SR. OPERATIONS MANAGER – CENTRAL WAREHOUSE –REPACK DIVISION**

- Oversaw central warehouse operations and 3PL. Handled all aspects of warehousing including imports receipts, web costing, product costing as an additional responsibility.
- Drove inventory accuracy through daily cycle counts, effective space utilization, transit insurance claims.

- Handled daily receipts, invoicing, shipping, follow-ups of deliveries, routing local deliveries, bin location management and customer service, coordination across the country including internal and external level.
- Handled courier selection, freight cost negotiation-contracting, clearance of undelivered/damaged goods.
- Critical tasks handled insurance claims, carrying out inventory audits such as daily, sudden, internal audits
- Generated and monitored various management reports, coordinated external audits and updated the team across the country with changes in state rules-regulations and other applicable changes pertaining to transportation, external audits.
- Responsible for manpower projections, budgeting, employee training-performance improvement plan, review and promotion-development.

### **MATSUSHITA TELEVISION AND AUDIO I. LTD. ( PANASONIC ) – INDIA | DEC 2000 – OCT 2003 JR.EXECUTIVE – OPERATIONS**

- Warehouse management of two states. Negotiated and appointed c & f agents-3pls.
- Routine includes courier selection, negotiation-contracting, receipts, dispatch, inventory accuracy, freight cost reduction, mis reporting and damage goods clearance.
- Various management reports such as monthly operational cost per unit sold to higher management.

### **CINCINNATI MILACRON LTD – INDIA | MAY 1997 – NOV 2000 PROCUREMENT ENGINEER – BOUGHT OUT SECTION**

- Handled bulk quantity purchase of engineering products such as Mechanical pipe fittings and accessories, small fabrication, machining parts, electrical Items to be used in continuous production of CNC Machines and other Misc. Purchases.
- Located source of supplies, RFQ, analyze bids, prepare comparisons, sample testing, negotiations and finalize the most optimum and reasonable source of supply then issued purchase orders.
- Drafted design-drawing change notes in system and communicated to vendors helping them to analyze and accommodate the same.
- Resolved the shortage issues and streamlined the lead time of purchasing cycle. Built a Strong team of vendors. Participated in Cost Reduction projects and new Vendor Developments.
- Worked as per JIT Concept (Just In Time) to reduce Inventory Cost and utilize the funds in optimum way.
- Coordinated with Design dept. for Specifications, Drawings, Costing & Development.
- Followed up and monitored processes at vendor's end for timely delivery of delivery of materials
- Supplier Assessment for Quality, Delivery, lead Time, infrastructure and after sales services.
- Co-Ordination with Planning Dept, ABC Analysis, Min.-Max. Stock Level & EBQ.
- Clearance of Damaged-Rejected goods and excess inventory. Controlling the assigned vendor's Inventory level in accordance with production plans.
- Co-ordination with Finance for payment terms, funds allocation, Purchase Planning and optimum utilization of funds.

### **EDUCATION**

**U.S. Accredited Credits : 157.5 , Source : World Education Services, Inc.-United States**

Bachelor in Business Administration – Operations Major

Diploma in Mechanical Engineering

Certification in Materials Management

Certified Business Analyst

Certification Oracle Database and Data Analysis

Project Management- Agile and Scrum Master Certification

Certification – Power BI

Certification – Python and 'R' Programming