

Dannte Loya

Denver, CO
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Authorized to work in the US for any employer

Work Experience

Customer Service Representative

TELEPERFORMANCE USA - Brownsville, TX
November 2019 to January 2021

Customer Service Representative

Responsible for all customers inquiries and questions and answering them in a timely manner. Providing excellent customer service

Following stats , making sure you were above certain set standards. Trouble shoot internet problems

Be a team player

Enter data and notes into software

Using aspect to answer calls in time and handle problems in timely manner.

Warehouse Specialist

Smalley & Company - Denver, CO
June 2018 to September 2019

Verifying markings and assigned numbers on materials and items.

Prepare and verify shipping documents.

Check the quality and condition of the items in the warehouse.

Keeping Warehouse clean & coordinated.

Transfer and ship products using truck lines like XPO, USF, Old dominion etc. To other branches and customers.

Maintain, manage, and update inventory control.

Handle pallet jack , forklift (both sit down and stand up) as well as other equipment in the warehouse.

Handle loading and unloading operations.

Run will call and attend to customers needs.

Package Handler

FedEx - Commerce City, CO
April 2016 to February 2017

Ensuring successful transfers and deliveries of all packages to their intended destinations.

Sorting packages

Operating heavy machinery such as (forklift, trucks, and hydraulic conveyor belts)
Picking up & delivering packages

Education

High school diploma

Adams City High School - Commerce City, CO

Skills

- Troubleshooting
- Forklift Operator
- Manufacturing
- delivery
- Pallet Jack Experience
- English
- Spanish
- Computer Skills
- Shipping & Receiving