

# Daniel Wiedmann

## **Professional Summary**

Highly experienced in quality control and auditing, as well as customer service. Proficient in Microsoft Office, Agile PLM, Oracle ERP, MTrack, and Docusphere. Experienced with validated measuring devices such as caliper gauges, ring gauges, snap gauges, and micrometers, as well as microscopes and various machinery used for measuring dimensions and destructive testing.

## **Experience**

**4/2019 - 12/2019 Northern Arizona Healthcare Flagstaff, AZ**

**Lead Patient Access Representative**

- Quality audited patient encounters to ensure accuracy and completion
- Managed staffing including staff schedule and hiring
- Worked with clinical managers to promote cohesion between departments
- Accurately identified registration errors to ensure patient safety

**12/2016 - 3/2019 Northern Arizona Healthcare Flagstaff, AZ**

**Senior Patient Access Representative**

- Ensured physician orders are accurate and complete
- Obtained authorization and ABN documentation for appropriate ICD10 codes
- Accurately identified and registered patients including obtaining clinical, demographic, and insurance information in the Emergency Department
- Provided financial counseling for patients during their visit
- Ensured patient was provided explanation of procedures, as well as HIPAA rights and legal forms prior to obtaining signatures

**9/2015 - 2/2016 Medtronic Goleta, CA**

**Incoming Quality Control Inspector**

- Created, maintained, and tracked NMR and CAPA's
- Maintained quality systems records in compliance global regulatory bodies
- Worked with Agile PLM in addition to in house software programs
- Inspected device components to ensure proper function and dimensions
- Shipped and received product between plants as well as component manufacturers

**1/2013 – 6/2015    W.L. Gore & Associates    Flagstaff, AZ**

**Quality Control / Research & Development Associate**

- Worked with manufacturing, engineering, and leadership to align scheduling and workflow between multiple product lines
- Manufactured in R&D labs
- Maintained production tracking and production flow spreadsheets
- Gave input to fine tune new automated manufacturing workstations for manufacturing environment
- Developed and implemented standard operating procedures for new product manufacturing line
- Maintained quality systems records in compliance with the FDA and many other global regulatory bodies
- Worked extensively with product tracking software like Agile PLM, Oracle ERP, MTrack, and Docusphere
- Destructive tested and inspected finished goods, as well as device components to ensure proper function and dimensions

**4/2008 – 12/2012    W.L. Gore & Associates    Flagstaff, AZ**

**Medical Device Assembler**

- Manufactured in regulated cleanroom environment including transferring product in and out of cleanrooms
- Maintained quality systems records
- In Room Leader and team trainer
- Transitioned the manufacturing of a product between two different plants
- Helped transition new product from development to production

**Education**

**6/2016 – Present    Coconino Community College**

- Currently Pursuing my Associates Degree in Pre-Health Careers

**References available upon request**