

# Daniel Torregano

## Combat Engineer

El Paso, TX 79938

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Skilled in Combat Engineering and administration functions possess an exceptional record of strong customer service. Adept in handling a wide variety of product telephone inquiries with top-notch courtesy and professionalism. Communicate effectively both orally and in writing with all levels of management and employees, and proficient in Microsoft Office and various business databases; Highly organized and able to juggle multiple priorities and thrive in a fast-paced, high pressure work environment; always putting the job and task first, with an innate ability to develop rapport and long-term collaborative relationships, while exceeding ALL expectations. Possess excellent patient relations skills;; trained in complex situations to find better solutions; and verifying operation equipment records; effective in ensuring compliance with best organized/standard practice, and ensuring cleanliness of all work areas.

### SECURITY, SPECIACLIZED SKILLS & SPECIALIZED TRAINING

- Route Clearance Training Fort Hood, TX United States
- Basic First Aid Fort Drum NY-Fort Hood, TX United States
- Security Training Fort Hood, TX United States

### INVENTORY

- Maintained \$5 million of highly sensitive equipment and vehicles resulting in (0) loss in a 3 year period.
- Accounted for any damage was done to vehicles or equipment that it was replaced

Authorized to work in the US for any employer

### WORK EXPERIENCE

#### **Meter Technician**

American Water - Saint Louis County, MO - 2016-09 - 2016-11

As a meter technician the daily routine for my job I clean, test, program and repaired single phase meters and assists in the field testing and installation of electric meters. I went to each residential areas to fulfill appointments and readings. Working on the meters and making sure that they are properly functioning and have no glitches .Checking if they need to serviced. As a tech I tested the source with the hand held devices. Responded to calls and staying in the time frame of each appointment .Also conduct field-test and install single-phase self-contained meters and related equipment without immediate supervision. Driving the company vehicle to respond to calls and appointments to and from the resident or company building. Understanding the proper calibrating, and maintaining of electric meters and related apparatus.

#### **Rural Carrier Associate**

United States Postal Service - Slidell, LA - 2015-12 - 2016-04

#### Responsibilities

I deliver mail in traditional considered rural and suburban areas. get their mail.As a rural carrier i deliver a significant portion of the mail to suburban areas that are classified as Urban by HUD, USDA, and Federal OMB.I sort and case the mail daily before performing the route as well as packages. I carefully observe each heading to the appropriate address .Making sure the mail is in the route I cover to i check for label errors prevent any errors of delivery.

#### **Combat Engineer**

United States Army - 2013-09 - 2015-08

Battalion Ave Fort Hood, TX 76544 United States

Salary: 3,800 monthly

Hours per week: 40+

Supervisor:SGT Gissler (315-408-4513)

Okay to contact this Supervisor: Yes

I trained, integrated, and projected modular engineer forces in order to provide with the engineer mission command and sustain combat engineering in support of combined military operations. I Resolve mechanical failures and repairs being responsible for providing command and control to subordinate Engineer units. Composed professional correspondence to NCO Leaders, Management, and other related. Experience working in an outdoor environment (e.g., product storage, product staging, other machines, etc.)

I provided work guidance to other staff. I assisted in preparing, arranging, and maintaining indoor and outdoor activity areas and materials to accommodate daily schedules. I daily ensure effective customer service to patrons, and adhered to safety procedures. I daily resolved issues through one resolution guidelines and/or escalated processes to meet or exceed company and unit performance metrics. I continuously evaluated and identified opportunities to drive processes and improvements that positively impacted our work and its operation; ensured that call dispositions or compiling and generating reports were performed in a timely manner to higher superiors.

### **Okay to contact this Supervisor**

United States Army - Fort Hood, TX - 2014-02 - 2014-11

Fort Hood, TX 76544 United States

Supervisor: SGT Gissler (315-408-4513)

Okay to contact this Supervisor: Yes

Performed daily Mechanical work on equipment and tasks that vary significantly, from researching and developing medical products (such as mechanical hearts), to improving production processes in large oil refineries or designing services within buildings. Help leaders and others ensure mission readiness of assigned companies, and engineer effects modules in the engineer force pool. As a member of Engineering Battalion we deploy to designated contingency area of operations .Our Engineer Mission Force was to provide tailorable and scalable Combat Engineering Support with any mix of 3-5 company sized Engineer Effects Modules to enable full spectrum operations. Experience working in a team environment with other soldiers to complete daily goals/mission and orders given(e.g., cooperating with co-workers, joint problem solving.

I held work experience in driving a machinery(e.g., performing basic operations such as driving forwards, driving backwards, lifting and lowering boom, maneuvering in tight areas without damaging product, etc.) Working with a variety of systems and loading/unloading vehicles (e.g., pulling and placing on/off vertical adjujstment racking systems and trucks, maximizing storage by stacking products vertically, etc.

I daily assisted patrons; processed equipment checking out orders; provided safety instructions; demonstrated proper use of new equipment; taught classes. I daily planned conducted, publicized and arranged support for special events, social activities, tournaments, and related functions. I provided work guidance to other staff. I assisted in preparing, arranging, and maintaining indoor and outdoor activity areas and materials to accommodate daily schedules. I daily ensure effective customer service to patrons, and adhered to safety procedures.

### **36th Engineer Brigade 8th Engineer Battalion 572nd MAC**

United States Army - 2013-09 - 2014-02

Fort Hood, TX 76544 United States  
Supervisor: SGT Gissler (315-408-4513)  
Okay to contact this Supervisor: Yes

As a Engineer I practiced engaging vertical, road, and airfield construction and rigging, bridging, and demolition activities. Assists other team members, bridge, and powered-bridge specialists in performance of duties; reads, interprets, and plots maps, overlays, and photos; and uses hand tools and engineers tools. Ensures proper procedures are in place and being followed for efficient warehouse and shipping activities, employee safety, state and federal guidelines. I demonstrated excellent verbal/written communication skills. Ability to adapt to changing organizational an operational needs; ability to lead others under me through change. Ability to handle multiple tasks simultaneously. Use my trained skills in organization, prioritization, and attention to detail. Strong team player and leader with the ability to work across multiple functions and disciplines.

### **Combat Engineer**

United States Army - Fort Drum, NY - 2012-08 - 2013-09

United States

Hours per week: 40+

Salary: 3,700 monthly

Okay to contact this Supervisor: Yes

Combat Engineering 12B (10th Mountain Engineers 1st BSTB Alpha Company)

As a (Combat Engineer) I daily provided excellent customer service while constantly meeting established productivity. I daily utilized machinery and equipment to prepare for missions throughout the day of the operation, Gathered the inspection paper list to check off the maintenance of the machinery/vehicle in inspections process standardized documents. I made proper calls about completion to notify chain of command and verify the full completion of orders and issues. I maintained a balance between company policy and benefit in decision making.

### EDUCATION

#### **High School Diploma**

Salmen High School

2009

### SKILLS

Inventory, Security, Warehouse, Maintenance, Machinery, Engineering (Combat)

### MILITARY SERVICE

Service Country: United States

Branch: Army

Rank: specialist

2012-04 - Present

Reservist since September 2015