

# Damian Smith

A dedicated professional with a diverse background in customer support, I.T. data centers, meal preparation, and greenhouse maintenance. Looking to leverage those skills in a warehouse team member role

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## EXPERIENCE

### Greco & Sons, Aurora CO — Overnight Order Selector

Feb 2024 - Present

Prepare daily food orders for local restaurants, schools and correctional institutions. Use of riding pallet jacks, cherry-pickers (hi-lo's), and forklifts. Involves bending, lifting, and carrying loads up to 75 pounds repeatedly.

### Federal Bureau of Prisons, Littleton CO — Institutional Cook

Nov 2017 - Oct 2023

Daily meal preparation for 1000 inmates. Plan and schedule menu and ordering to ensure timely meal supply. Train others to perform similar duties. Clean and maintain equipment & kitchen. Warehouse inventory and stocking.

### Federal Bureau of Prisons, Littleton CO — Greenhouse Technician

July 2020 - Sep 2022

Sole responsibility for maintaining supply of perennials, herbs, and fruit-bearing plants for institution use. Grounds keeping, building & equipment maintenance, using common hand tools (electric & manual).

### State of Colorado, Lakewood CO — Customer Support Coordinator

Feb 2006 - Sep 2017

Mainframe scheduling and monitoring for 24x7x365 data center serving multiple state government agencies. After-hours Helpdesk. Site and IT support. Shift lead and trainer. Create & maintain procedural documentation. Manage site warehouse, maintain inventories, and move heavy supplies with powered pallet jacks.

### Science Applications International Corp., Lakewood CO — Computer Operator

Aug 2003 - June 2006

Mainframe scheduling and monitoring for 24x7x365 data center serving multiple federal government agencies. After-hours Helpdesk. Pull and stock shipments of data storage cartridges.

## SKILLS

Vehicle Operation  
Supervising & Training Staff  
Active Listening Skills  
Troubleshooting  
Computer & Mainframe Operation  
Food Planning & Preparation  
Greenhouse Operations  
IT Support & Helpdesk  
Data Center

## CERTIFICATES

CPR certification - 2017  
OSHA 10 - 2017  
Accounting Certificate - 2017  
ACT WorkKeys Platinum - 2021  
ServSafe Food Protection Manager - 2022  
ServSafe Alcohol - 2023  
Forklift Operator - 2023  
Traffic Control Flagging - 2024  
Pallet Jack & Cherry Picker - 2024  
Business Administration Certificate - 2024

**UtiliQuest, Commerce City, CO — *Utility Location Technician***

Mar 2001 - Oct 2003

Locating underground utility lines for gas, power, cable, and fiber providers using RF-wand technology. Achieved perfect record for at-fault damages over multiple years. Operate company vehicles daily; zero traffic incidents.

**EDUCATION**

**ITT Technical Institute, Aurora, CO — *Bachelor's Degree in Electronics Engineering Technology***

Design, troubleshoot, build and repair electronic circuits, communication systems, PLCs, and computers. 3.6 GPA

**Red Rocks Community College, Lakewood, CO — *Vocational Certificate(s)***

Completed Accounting Certificate. In Progress: Massage Therapy, Bookkeeping, Holistic Health, HVAC/R certificates. 3.23 GPA

**Arapahoe Community College, Littleton, CO — *Associate's Degree of Applied Science in Business Administration (in progress)***

June 2021 - Present

Business Admin with focus in Finance and Entrepreneurship. 3.5 GPA