

DaMiera Wrice

Minneapolis, MN

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(763)957-9047

Authorized to work in the US for any employer

Work Experience

Customer Service Representative

Party City Corporation - Roseville, MN

July 2017 to October 2018

- Resolved customer complaints by identifying problems and taking appropriate corrective action
- Demonstrated professional etiquette and manners when interfacing with customers which resulted in 30% improved feedback from customers.
- Exceeded Company's sales goals by effective up-selling of company's products.

Stand Worker

MHC HOSPITALITY - Saint Paul, MN

March 2017 to June 2017

Maintains point of sale database and accuracy of information, ensuring items and pricing are updated regularly and changes communicated with the staff.

Maintains and orders controlled inventory levels, organized storage areas, and efficiently processes invoices in a timely fashion.

Conducts pre-shift meetings, ensures completion and accountability of pre-shift checklists and inspections, and manages staff throughout service.

Expedites service and oversees the flow of orders to ensure a positive guest and member experience.

Ensures compliance with all local, state, and national regulations pertaining to food quality, cleanliness and sanitation standards, alcohol service, personnel, and safety.

Housekeeper

Sea life Minnesota - Bloomington, MN

December 2014 to May 2015

Cleaning aquarium stocking and supplying designated facility areas (dusting, sweeping, vacuuming, mopping, cleaning ceiling vents, restroom cleaning etc) Performing and documenting routine inspection and maintenance activities

Cashier

Target - Minneapolis, MN

November 2013 to March 2015

Greet customers as they arrive and direct them to merchandise they need

- Assist customers with buying decisions when required
- Operate cash register and adding machine in order to manage cash for sold items
- Calculate discounts as appropriate
- Tag items for price and expiry date

- Stock items when required
- Balance all transaction at the end of the day for cash reconciliation

Education

Diploma

Gordon Parks - StPaul, MN

2010 to 2013

Skills

patience, poise, tact. Self-Presentation and communication skills. Negotiation and sales skills. Positive attitude Attention to detail People oriented Problem analysis - Problem solving Analytical thinking Organizational skills Adaptability - Ability to work under pressure Initiator (2 years), Customer Care, Customer Service, Call Center, CSR, Customer Support

Groups

Girl Scouts

September 2010 to June 2013