

Cullen Dunn

Customer Service Representative

Saint Paul, MN 55109

cullendunn26@gmail.com

6123233735

Authorized to work in the US for any employer

Work Experience

Sales Associate

Walmart - Vadnais Heights, MN

June 2018 to March 2019

- My job duties included helping customers find the products they were looking, if not something better.
- Answer any questions one might have about any of our products.
- Keep the department stocked, clean, organized, and priced accurately.
- Daily Audits to keep our inventories on-hand count properly maintained.
- Trained with new employees hand's on.

Sales Associate/Cashier

Frattalone's Ace Hardware - Columbia Heights, MN

October 2017 to June 2018

- Stocking the sales floor.
- Customer Relations(Helping customers, answering their questions, Assisting them with certain services we offered, as well as carry out.)
- Pricing
- Inventory Management.

Senior Logistics Associate

Harbor Freight Tools - Columbia Heights, MN

February 2016 to October 2017

- Unloading trucks of incoming inventory.
- Operating the Forklift to move larger products in the warehouse.
- Stock sales floor.
- Preform price changes and updates.
- Setting up new displays and endcaps.
- Answering customers questions.
- Assisting with product carry out.

Service Champion/Cashier

Taco Bell - Eden Prairie, MN

October 2012 to January 2015

- Running the Cash Register.
- Food Preparation.

- Customer Relations.(Ensuring customers got helped and were satisfied)
- Ordering Inventory to keep the store stocked.
- Maintain the stores appearance. (Janitorial)

Recycler

Electronic Salvage Industries LLC - Hopkins, MN

October 2011 to May 2012

- Sorted through bins of recycled Electronic(s) Devices. Making sure to dismantle and separate it's part's/contents into their correctively labled bins to be disposed of accurately and to the standards met by the E.P.A.

Sales Representative

Hollister Co - Eden Prairie, MN

October 2010 to February 2011

- Maintain Stores Appearance(keeping it organized and well stocked.)
- Assisting Customers with Products.
- Help Set up the store for seasonal change.

Education

None in Computer Science

Minneapolis Community and Technical College - Minneapolis, MN

January 2015 to May 2015

None in Nursing

Hennepin Technical College - Eden Prairie, MN

August 2010 to November 2013

High school or equivalent in High School

Eden Prairie High School - Eden Prairie, MN

September 2006 to June 2010

Skills

Retail Sales (6 years), Customer Service (6 years), Inventory Management (3 years), Supervising Management (1 year), inventory, sales, Cellular, Cash Handling, Microsoft Word, Retail, Crew Member, Shift Lead

Links

<https://www.facebook.com/CDunn592>

Certifications/Licenses

PCA

February 2019 to Present

Minnesota State Certified Personal Care Attendant.(PCA)

Assessments

Customer Service Skills – Highly Proficient

January 2019

Full results: https://share.indeedassessments.com/share_assignment/e6y6vgb7z-tm02ub

Retail Cash Handling – Familiar

February 2019

Calculating retail transactions and knowing cash drawer policies and procedures.

Full results: https://share.indeedassessments.com/share_assignment/k-25aqeuykac-kc

Merchandise & Supply Storage Skills – Highly Proficient

February 2019

Measures a candidate's ability to apply systematic processes for managing and storing products and merchandise.

Full results: https://share.indeedassessments.com/share_assignment/fm-nsg8jcavg-yi2

Business Math Skills – Familiar

February 2019

Measures a candidate's ability to use basic math to solve problems in a business context.

Full results: https://share.indeedassessments.com/share_assignment/a2mftcbqy6bnd4jk

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.