

Thomas Crouch

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Objective

To obtain a position that will allow for further career advancement and implementation of proven construction and operations management in a building environment.

Profile

Highly motivated business professional with construction and operations management experience, which includes over 21 years in the residential building industry. Well educated with a bachelor's degree in business management and a master's degree in real estate and construction management.

Computer savvy and well versed in Microsoft applications, as well as mobile devices such as smart phones and tablets. Brought technology into the previous company, which started with smart phones and tablets. This included the implementation of an online software system that has saved the company money by allowing field personnel to access all information needed to build the homes onsite, as well as prevent costly miscommunications between trades, vendors, and clients.

History of bringing projects in on-time and within budget, while providing a high level of customer service. Manage safety and help educate construction managers and trades on proper safety procedures and the importance of creating and maintaining a safe work environment.

Flexible and versatile professional able to maintain a sense of humor under pressure. Poised and competent with demonstrated ability to easily transcend cultural differences and work through conflict. Thrives in deadline-driven environments. Excellent team-building and motivational skills.

Skills Summary

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|------------------------------|-----------------------|--------------------------|
| ♦ Construction Management | ♦ Estimating | ♦ Budgeting |
| ♦ CPM Scheduling | ♦ Contracting | ♦ Supervise Direct Staff |
| ♦ Quality Control | ♦ Purchasing | ♦ Supervise Trades |
| ♦ Safety Management | ♦ Process Improvement | ♦ Customer Service |
| ♦ Client Management | ♦ Manage Selections | ♦ Manage Warranty |
| ♦ Technologically Proficient | | ♦ Bank Draw Processing |

Professional Experience

RESIDENTIAL BUILDING EXPERIENCE

- ♦ 15 years of hands-on construction work including framing, siding, window installation, roofing, insulation, drywall, tile, trim carpentry.
- ♦ Owned a residential building and remodeling company.
- ♦ Superintendent for a high volume, fast paced production home builder.
- ♦ Demolition of infill homes and redevelopment of new homes.

CUSTOMER SERVICE/PROBLEM SOLVING

- ♦ Daily communication with clients to address their concerns and questions relating to their new home, selections, and budgets.
- ♦ Work with third party warrant company to address and track warranty issues.
- ♦ Resolve design issues with the construction manager and designer to ensure production schedules.
- ♦ Work with trades to resolve onsite issues with design and conflicts with other trades.

DETAIL MASTERY & ORGANIZATION

- ♦ Manage all aspects of day-to-day operations of a residential infill home builder

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- Oversee construction managers, office manager, interior designer, while assisting them in being successful team players.
- Daily review of online software that tracks production schedules, client selections, client communications, warranty issues, and budgets.
- Finances: invoice review, draw preparation, budgeting.
- Quality control walks of projects on a weekly basis to ensure company standards.

Employment History

LARSEN DEVELOPMENT COMPANY – Denver, CO
President, 2007 – December 2013

D.R. HORTON – Phoenix, AZ
Superintendent, 2006 – 2006

T.J. CROUCH BUILDING COMPANY – Brighton, MI
President/Owner, 1999 – 2005

DALE PARKS – Brighton, MI
Lead Carpenter, 1992 - 1999

Education

UNIVERSITY OF DENVER, DANIELS COLLEGE OF BUSINESS – Denver, CO
Master's of Real Estate and Construction Management, 2012 GPA: 3.59

BAKER COLLEGE – Flint, MI
Bachelor's of Business Administration, 2010 GPA: 3.93 (Summa Cum Laude)

Other Achievements

BPI BUILDING ANALYST COURSE WORK
February 2012

OSHA 10 HOUR SAFETY CARD
June 2011

HBA OF METRO DENVER
Member, HBA Safety Committee
Co-Chair 2010 - 2013
Joined March 2009

HOMESAFE COLORADO FOCUS FOUR SAFETY TRAINING COMMITTEE
Helped with development of safety training program for the residential construction industry
2009 - 2013

BUILT GREEN UNIVERSITY CERTIFICATION
November 2008

HBA OF DENVER
Quality Construction Certification
October 2008