

Connor Hintz

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Work Experience

Cashier/Customer Service

Energy Mart | Henderson Oil Co., Inc. - Black Mountain, NC
March 2022 to Present

Cashier and Customer Service.

Warehouse Worker, Bike Inventory and Truck Delivery.

Erik's Bike Shop - Minneapolis, MN
January 2020 to December 2021

Warehouse

Order Manager/Expediter.

Bicycle Glass Co. - Saint Paul, MN
August 2017 to March 2021

Responsible for quality control of all products being shipped.

Coordinates between departments to ensure all customer orders are correct, and shipped on-time.

Inventory management of shipping supplies, and Glass products.

Manages communication between the front office, the hot shop production floor, the hardware department and the cold shop finishing department,

Handel's customer service complaints and refund's and exchanges.

Responsible for daily set-up of the shipping dept, and cold shop.

Cleaning of all glass products before quality control inspection.

Cleaning of work spaces.

Computer work using Shopify, Ship Station, Amazon, Houzz, and Airtable.

Database inventory order management.

Printing and labeling all orders for shipment.

Management of team of workers to ensure work is being done safely.

Oversees all daily activities in the Shipping department.

On-Lot Graphic Marketing and Sales

Autotrimmers - Minneapolis-Saint Paul, MN
January 2017 to August 2017

Operated large format digital printers. Used Microsoft Excel to create spreadsheets with automotive dealership data. Printed and applied vinyl graphics. Sales of new accounts. Drove company vehicle. General shop help with vinyl graphic installs.

Wood Flooring Installer

Earls Floor sanding - Minneapolis, MN
June 2016 to December 2016

Install, removal and refinishing of hardwood floors. Operated power tools, pneumatic nail guns, power saws, and large sanders. Applied Oil Polyurethane and Water based sealers. Interacted with customers in their home on a daily basis.

Meter technician

SL-Serco Laboratories - Saint Anthony, MN

September 2014 to June 2016

- Performs utility services contracted with local municipalities.
- Uses handheld RFID meter scanner and handheld computer to take water meter readings.
- Uses GPS/GIS mapping technology to locate residential and commercial utility meters. Utilizing different meter technology.

Analog style manual read meters, touch-pad meters, Radio Read interrogation meters, and Neptune E-coder meters.

- Drives commercial meter routes in Burnsville using roof mounted Radio Frequency Transmitter and in car Laptop computer with GIS meter technology.
 - Responsible for working independently to complete meter routes by required deadlines.
 - Locates meter and determines if it is accessible/poses safety hazards. Makes note of missing, broken or defective meters. If meter is in the building, gets permission from occupant to enter.
 - Performs commercial meter audits using a handheld tablet with Trimble Terafelx software. Taking data in the field on size, type, location and other attribute data on city water meters.
 - Coordinates with local businesses and homeowners on meter audits and repairs.
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- Must enter private property searching for leaks and be able to respond to questions from the public.
 - Walks long distances over difficult terrain reading on average #600-800 meters daily, with on average walking distance of 15-20 miles daily in all weather conditions.
 - Checks hand held device to verify meter number to see if there are any notes about site (i.e., location of meter, obstacles, dogs, home owner instructions).
 - Maintains and secures company equipment and confidential information.
 - Reports to local municipal government utility departments on outcomes and special circumstances of meter readings and audits.

Tree Inspector

City of Plymouth - Plymouth, MN

May 2014 to September 2014

Responsible for inspecting City and private owned trees for signs of disease including Dutch elm disease, Oak Wilt, and Emerald Ash

Borer. Inspected trees based on citizen requests and questions and also inspected City, County, State and regionally owned trees for dangerous and diseased trees. Communicated results with property owners. Used GIS and other mapping software to determine the owner of the trees in the case of a forced removal.

- Communicates with citizens regarding tree inspection results, outcomes and recommendations. Determined through inspection if trees should be marked or removal because of disease or dangerous conditions.
 - Responsible for alerting citizens by way of in person contact and through mailing of 20 day notices of required removal of diseased or dangerous trees. Created individual maps of each tree for removal and used Excel, Arc Map, the Hennepin County GIS, and word to put together mailings of 20 day removal notices.
 - Responsible for communication between the city and citizens. Regarding tree removal deadlines, estimates and other questions and concerns.
 - Calculated tree removal cost estimates.
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- Determined which city owned trees should be sent to a contractor and which trees could be handled by the city forestry crew. Factors in this decision were proximity to power lines, size of the tree, and other circumstances like dangerous removals and structures within the drip line.
 - Created an Excel spreadsheet documentation all important information on 2014 tree removals.
 - Responsible for updating the cities GIS Tree inventory using desktop Arcmap 10.2 and Ipad Arcmap applications
 - Responsible for making maps with Arcmap for use by the cities Forestry and Parks departments.
 - Helped diagnose Oak Wilt and determine the best course of action to take, whether removal or treatment.
 - Helps with other tasks as needed such as tree planting, pruning, general labor, and driving of city work trucks.
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GIS/Forestry Intern

City of Burnsville - Burnsville, MN
 May 2013 to November 2013

Responsible for updating and maintaining the cities GIS tree inventory.

- Made Maps using ESRI Arcmap 10.1 for use by the Forestry department.
- Collected, Analyzed, and Edited GIS data in order to implement the cities Emerald Ash Borer Management plan.
- Determined which trees should be removed and which trees should be treated in order to prevent the spread of Emerald Ash Borer. And then created maps using Arcmap and Microsoft publisher for city contractors as well as other city departments.
- Communicated with citizens about their questions and concerns.
- Helped the Forestry Department with tree removals, pruning, storm clean up, tree planting, and other forestry tasks.
- Drove a 1-Ton dump bed truck, and hydraulic bucket lift truck. Operated other heavy machinery such as wood chipper, stump grinder, chain saw. Used Ropes for climbing, did maintenance of machinery, and helped prepare equipment for daily operation.

Self Employed Contractor

SELF-EMPLOYED

June 2011 to August 2012

Twin Cities and Contracted Worker Western WI

- Marketed and contracted work with residential homeowners for small projects
- Used effective communication, both verbally and in writing, to go over project details and to ensure customer satisfaction
- Displayed the ability to multitask by handling multiple projects and jobs
- Showed adaptability by completing a wide variety of projects including: landscaping, construction of gates and fences, staining and power- washing decks, building stone patios, and general farm labor

Detailer/Porter

POQUET AUTO SALES - Golden Valley, MN

June 2009 to September 2009

Auto Detailer

- Responsible for conducting basic maintenance on high-end European cars
- Assisted customers with test drives and informed them about car specifications
- Lot maintenance; parking of cars, filling gas tanks, cleaning cars prior to showing.
- Detailing; used a high speed rotary buffer to do several stage exterior pain corrections. Wet sanding, paint tough ups, and fixing body trim. Washing and final detailing of all cars.

Crew Supervisor

LAKESIDE PAINTERS - Excelsior, MN

June 2004 to September 2008

- Managed a crew of five other workers
- Created schedules and tracked hours worked for each individual and for the total job
- Made financial decisions and practiced basic accounting to ensure the job was kept within budget
- Communicated effectively with homeowners to ensure a high level of customer satisfaction
- Able to effectively explain detailed processes in a simplified means which homeowners could comprehend
- Used persuasive communication skills to receive contracts from prospective homeowners

Trainee

LAKESIDE PAINTERS - Salida, CO

2007 to January 2007

- Trained to receive certificate as a Firefighter Type 2
- Learned basics of fire suppression
- Learned basic first aid skills
- Worked on map reading using compasses

Education

GIS Certification

University of Wisconsin - River Falls, WI
2012 to 2013

B.A in Geography

University of Minnesota - Minneapolis-Saint Paul, MN
September 2009

A.A in Liberal Arts, A.A

Normandale Community College
December 2007 to May 2009

Skills

- Order Management
- Order Entry
- Data Entry
- Call Center
- Order Fulfillment
- GIS
- Climbing
- Microsoft Publisher
- Image Processing
- ArcGIS
- Microsoft Excel
- Detailing
- Python
- Buffing
- Supply Chain
- Quality Assurance
- Valet Parking
- Writing Skills
- Manufacturing
- Quality Inspection

Links

<http://www.connorsmaps.blogspot.com/>

Certifications and Licenses

driver's license

Forklift Certification

Additional Information

OTHER SKILLS

- Competency in Microsoft software including Word, Excel, PowerPoint, and Outlook
- Knowledge and experience using the GIS software ESRI ArcGIS and IDRISI GIS and Image Processing Software
- Competent in speaking, reading, and writing in Swedish