

CHRISTOPHER SMITH

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Seeking employment with a Company that values their employees and offers opportunities for career growth. I am a team oriented and motivated individual with a leadership mindset, I exhibit outstanding work ethic in all my past employment opportunities and am looking to build a career with a company that encourages a family-oriented environment.

EXPERIENCE

JANUARY 2023 – PRESENT

OFFICE DEPOT WAREHOUSE, MATERIAL HANDLER

Responsible for the functionality of the warehouse by operating a forklift, cherry picking, picking and receiving. As well as unloading products.

JULY 2022 – DECEMBER 2022

WAREHOUSE WORKER, FRITO LAY

Responsible for pulling invoices and loading trucks while ensuring all items are going to the appropriate designated area by accurately following all safety and working guidelines. Working hand in hand with several other warehouse individuals to ensure all working processes are being completed in a timely manner to maintain customer satisfaction and on time deliveries.

JANUARY 2021 – JULY 2022

OVERNIGHT MANAGER, SAFEWAY INC./ALBERTSONS INC.

Responsible for managing several employees and ensuring that all loads are completed in a timely/efficient manner by all overnight workers. Ensured that all groceries had been properly stored to company standards and communicated regularly with other store management as well as our regular customers on general inquiries.

JANUARY 2019 – DECEMBER 2021

CLOSING MANAGER, ADVANCED AUTO PARTS

Ensured all loads are properly managed and distributed amongst the store. Responsible for completing the money count at the end of the night for each shift and properly reporting on such. Constant communication and customer service-related responsibilities when handling customer orders, inquiries and walk ins.

JANUARY 2015 – JANUARY 2019

CUSTOMER SERVICE, SPEEDY CASH

Provided customers with top-notch customer service while assisting them with their paid loans. Responsible for cashing checks and handling cash for the company as well as making sure all documentation of such is accurate and up to date. Ensured all customers had a satisfactory experience with the company.

JANUARY 2012 – DECEMBER 2015

WAREHOUSE LEAD/SUPERVISOR, C.H.I OVERHEAD DOORS

Responsible for the functionality of the warehouse and its employees. Managed the daily functions of the warehouse to make sure all employees were following safety and working guidelines. Frequently unloaded trucks and ensured their contents got to the designated places as well as pulled orders and followed due process to ensure a great customer experience for all clients.

EDUCATION

AUGUST 2007-MAY 2009

HIGH SCHOOL DIPLOMA, NORTH IOWA AREA COMMUNITY COLLEGE

SKILLS

- Warehouse management
- Leadership skills
- Shipping & Receiving processes.
- Retail sales
- Customer Service
- Forklift operation
- Merchandise handling/management
- Order Picking
- Freight Experience
- Pallet Jack operation
- Loading & unloading processes
- Store management