

Christopher Ross

Minneapolis, MN

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Obtain a position as a team player in a people-oriented organization where I can maximize my customer-service experience in a challenging environment to achieve the corporate goals.

WORK EXPERIENCE

Cashier and Cart attendant

Target - Plymouth, MN - February 2012 to Present

Courteously greets customers, efficiently process transactions within busy, fast-paced retail environments.

Operates cash register and

scanner to itemize and total customer purchases; collect payments and make change for cash transactions.

- Manages carts levels inside and outside of the store at both entrances.
- Utilizing multi-tasking skills, retrieves carts from parking lot, helps guests with carry out items, ensures that the entrances, sidewalks, doors and floors clean and safe.

Paraprofessional

BEST ACADEMY - Minneapolis, MN

Responsibilities

- Assist the Lead Teacher and Assistant Teacher with instructing and supervising children in classroom activities, especially those children identified as having a moderate to severe disability.
- Work with individual children or small groups of children to reinforce new skills initially introduced by the teacher.
- Assist the Lead Teacher and Assistant Teacher in devising and implementing special strategies for reinforcing skills based on the special needs and abilities of each child.
- Assist with critical daily activities such as classroom transition times, mealtimes and toileting.
- Utilize appropriate language, interactions and positive discipline.
- Model positive behavior.

Cashier/food service

McDonald's - Robbinsdale, MN - July 2009 to November 2010

Mastered multi-tasking in a fast paced environment by taking food orders and managing payments at the front counter and drive-through window

- Maintained cleanliness of dining area, organized and restocked general products for customer use

Food service cashier, camp entrance and pool attendant

Kamp Dels - Waterville, MN - 2007 to 2009

Performed a variety of customer service tasks throughout the park ensuring an efficient, safe, and clean operation, which provided park guests the highest quality service possible.

EDUCATION

Business Administration

North Hennepin Community College - Brooklyn Park, MN

Business Administration

St. Cloud State University - Saint Cloud, MN

August 2011 to December 2011

High School Diploma

Armstrong High School

2007 to 2011