

Christopher Mack

Overnight Associate - Harmon Face Values

Brooklyn, NY 11212

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347-341-8355

Authorized to work in the US for any employer

Work Experience

Overnight Associate

Harmon Face Values - New York, NY

July 2016 to Present

Shipping and receiving of the nightly truck and merchandise. Maintains Harmon's visual and display standards and ensures the selling floor is well-stocked. Make sure the store is clean and for the next business day. Make sure all product signage and shelf labels are printed and in place. Carry out verbal instructions concerning the placement of merchandise

Overnight Supervisor

Toys 'R' Us - New York, NY

November 2012 to December 2015

Provides input and assistance to Assistant Store Managers in motivating, evaluating, coaching and counseling team members. Supervises a staff from 32-90. Oversee the nightly truck processing and the replenishment of the store standards. Trains team members on policies and procedures, along with performing E-learning courses. Involved in the scheduling of team members to provide the proper floor coverage in each department. Make sure nightly Emails were completed by team

Overnight Stock Associate

Toys 'R' Us - New York, NY

June 2009 to November 2012

Shipped and received nightly merchandise from vendors and loading cages and transferred merchandise back onto the trucks using various materials handling equipment. Replenishment of shelves and bins with merchandise. The re-merchandising of merchandise to regroup items or to make space for new products. To carry out written or verbal instructions concerning the merchandise. Placing price tags on shelf.

Independent Contractor

Mack Transportation - New York, NY

February 2006 to November 2011

Drove different size trucks: load the truck in the morning at warehouse; deliver merchandise to the companies and customer's location and attempts to reconcile customer's issues in the field when the need arises. Shipping and receiving of product at warehouse

Service Manager

DMI d/b/a Minnesota Fats 'All Fun and Games' - New York, NY

June 2000 to July 2005

Supervised a staff of 4 to 10 people; responsible for the delivery and installation of pool tables and Gaming equipment; monitored inventory controls, shipping and receiving, sales, scheduling of Customers, and service crews; reconciled the nightly books; maintained and drove the company vehicle; coordinate maintenance and support of services; defined criteria that defined service department and its usage; evaluate all potential projects to assess profit and loss; manage the quality review process for all projects; and resolve any concerns and issues of customers or management.

Floor Manager

Cosmetics plus Ltd - New York, NY
September 1996 to June 2000

Responsible for managing a staff of 15 people; supported the workforce by informing and educating them about the business and changes and acted as a liaison between customers and management; lead, train and motivate team, ensuring outstanding customer service and strong visual merchandising actions; demonstrated skills in recruiting, selecting and developing people; monitored the shipping and receiving product, inventory controls, ordered merchandise and supplies. Communicated with Vendors and Corporate staff; supervised the sales, merchandising, and upkeep of store

Assistant Manager

Everyone's Retail Stores Ltd - New York, NY
January 1995 to September 1996

Managed a staff of 10 people; identified current and future customer requirements by establishing rapport with customers and other people in a position to understand service requirements; formulated pricing policies by reviewing merchandising activities; authorized clearance sales; determined marketing strategy changes by reviewing operating and financial statements and departmental sales; maintained professional and technical knowledge by attending workshops; completed store operational requirements by scheduling and assigning employees. Shipping and receiving of merchandise

Education

Bachelors in Business Administration in Computer Science and Business Management

Northwood University - West Palm Beach, FL

Additional Information

Highly motivated and results-oriented professional with exceptional communications skills. Strong background in management and the capability to work in an environment with no/minimal supervision.

Skills and Abilities:

Computer literate, typing 44 wpm, ability to adapt to fast changing environments, ability to multitask Ability to work as a team player or individually. Able to drive various sized trucks and cars. Knowledge of UPS and FedEx soft wares. Ability to use various tools and equipment