

Christal Hamilton

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- My objective is to gain a rewarding Management position within company that is making a difference in our community. In turn, I will use my acquired skills to benefit said company towards its goals. I have an ownership mentality and plenty to offer any organization. I am hard working, pleasant, confident, motivated, reliable, and honest. I have been in the hospitality industry for sixteen years. The length of time that I have worked in this industry has allowed me to perfect my communication skills to a tee. It is very important to me to become part of a team that I can help to grow with my skillset, and that I can continue to grow my skillset within. The more that my career advances, the more excited I become to be part of this ever-changing industry.

Authorized to work in the US for any employer

Work Experience

Supervisor

October 2017

SERVER

TIMBERLODGE STEAKHOUSE THREE YEARS

- Providing customers with an enjoyable dining experience from beginning to end.

SERVER/BARTENDER

CHILI'S ONE YEAR

- My key responsibilities were greeting customers, answering phones, taking to-go orders, maintaining a pocket till. I took customer's orders and served them their drinks, appetizers, soup, salad, dinner, and dessert. In addition, I prepared drinks, and entertained guests as a bartender. I really enjoyed my time as a part of this company. Working for this company was a great growing experience.

CARE ATTENDANT

LISA SCHUTZ TWO YEARS

- My key responsibilities were taking care of a person who needed personal assistance on a daily basis. I helped her with all of her personal care. I also dispensed her medications. In addition, I did all of her shopping, cooking, and housekeeping. My position as a care attendant was very fulfilling.

SERVER /HOSTESS /COOK /PREP, LINE, AND GRILL COOK /MANAGER

AMARILLO STEAKHOUSE FOUR YEARS

- I was responsible for the front and the back of the house during my employment with this restaurant.

SERVER/ BARTENDER/ SUPERVISOR/ MANAGER

HARMONACOS EIGHT YEARS

- I learned to operate the kiosk systems during my employment with Harmonacos. I was serving guests from beginning till end of their dining experience. In this restaurant I also worked different management roles for this company.

Education

A.A.S in Business Administration

Rochester Community and Technical College - Rochester, MN
January 2014 to May 2016

Skills

Microsoft Office, Excel, Cimple Box, Aloha, NCR Silver, Remacs, POS

Certifications/Licenses

Business Management

Additional Information

Skills & Abilities

- Sharp problem solver
- Effective leader
- Strong organizational skills
- Active listening skills
- Adaptive team player
- Conflict resolution
- Energetic work attitude
- Negotiation skills
- Generate revenue
- Maintaining a high level of confidentiality
- Word, Excel, and Outlook experience

- Time management
- Accurate data entry
- Accurate and organized record keeping
- Attention to detail
- Excellent written and oral skills
- Resilient personality
- Goal oriented
- Ability to give advice
- Eager to learn
- Efficient
- Capable of motivating others
- Public Speaking
- Project Management
- Confident
- Team Building

MANAGEMENT

• I have superb management skills. I've acquired these management skills through hands on training with my employers, and through my higher education.

Sales

• As previously stated, I have had plenty of sales experience. In the restaurant industry I have been a (prep, line, and grill) cook, expediter, cashier, dishwasher, hostess, bartender, server, supervisor, and a restaurant manager for a total of sixteen years. I understand the concept of generating sales, and profit from every angle of an organization. Minimizing costs, and implementing methods of efficiency are crucial to generating effective sales. I have always been able to generate exceptional profits, and profit margins for my employers.

COMMUNICATION

• The art of communication intrigues me. Therefore, I am a very well-spoken person. I've worked under pressure in fast paced environments with many co-workers, and customers. In these environments, I have always excelled. My communication skills have been molded to perfection through these valuable experiences.

LEADERSHIP

- Leadership is a passion of mine. I am an approachable leader, which allows me to resolve conflict, and effectively solve problems. The ability to lead employees to achieve a company's goals is not a difficult task for me. Results are of the utmost importance when following through with a company's agenda. In addition, I am a fast learner and provide quality work as a finished product. I enjoy the different dynamics of leadership, and team work.