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WORK EXPERIENCE

Supervalu Hopkins, MN

Order Selector

Jan 2019 - March 2019

-Received wholesale food orders via the volcollect wireless headset system. Efficiently

pick items from directed slots until order is complete: making sure the pallet is built properly for transport at directed stage location. Certification was acquired for operation of pallet jacks.

Hoban Korean BBQ Minneapolis, Minnesota

Security manager

Jul 2017 - Present

· I have a very broad range of crucial responsibilities that I must make sure to always keep aware of and effectively, efficiently handle. At the beginning of the evening, I am greeting all, and coordinating dinner parties and assigning them hosts, and checking in for the bar crowd. Around midnight I take focus on making sure all patrons are of age and legal to drink. I also make sure to have eyes on the front "party area" so I can promptly react. I pride myself in my relationships with the people there, and especially their feeling of a state environment. At the end of the night, I am responsible for helping everyone out in an acceptable time frame, and on a positive note. There is a key level of personal hospitality unlike any other establishment. My owner's philosophy is we serve family, not customers. We have built a very unique bond that spans a very large percentage of them. Other duties are helping my bartenders with their closing duties, anything asked of me.

Uptown Tavern Minneapolis, MN

Security Manager

Jan 2016 - Jun 2016

· Oversaw and worked alongside a security team. Organized positions and responsibilities for maximum effectiveness. Assisted other managers with any nightly issues on the floor. Helping facilitate and control the lines during busy nights to maximize inflow, also monitoring the entrance of all potential patrons, assuring the safest environment possible.

Ansari's Eagan, MN

Bar back

Dec 2014 - Feb 2015

- Stocking of all beer and liquor throughout shift. Was responsible for the preparation of all hookahs. Food/order delivery in the local area during shift was maintained; alongside other responsibilities throughout.

Pourhouse Minneapolis, MN

Security

Jul 2013 – Dec 2015

- Provided security alongside a very integrated team, and played host for very large volume crowds, ensuring safety for both patron and co-worker. Also provided personal security/assistance for all artists and bands during shows.

Lure Minneapolis, MN

Barback

Feb 2013 – Jul 2013

- Sole bar assistant tasked with all pre-shift stocking of liquor and beer, as well as throughout. Timely maintenance of all glassware was also a priority. Was responsible for all go-to tasks and errands for the club.

Aqua Minneapolis, MN

Security/VIP security host.

Feb 2012 – Feb 2013

- Worked as a highly integrated team, allowing for proper flow for patrons throughout the club, in addition to safety. VIP security host provided a more hands on and personal approach. A more socially interactive relationship provided assistance to any personal needs/requests in addition to providing for a more private environment for VIPS, athletes, entertainers.

Rosen's Minneapolis, MN

Security/bar-back/server Oct 2008 – Feb 2012

- As security I worked with a small team with a more ambassador goal in mind, providing a very welcoming but safe environment. Servers responsibilities included both the lunch and dinner hour. In addition, our high volume crowds during all pre/post twins games, and badger basketball games required a very sharp and task oriented mind. Servers also were responsible for the washing of all dishware/silverware. In addition the assistance of the set up and breakdown of all bar and patio furniture during shift.

Bootleggers, MN

Security

Jan 2008 – Oct 2008

- Work as a door man/security on week nights, assisting with bar operation, as well as providing security for all patrons. Worked with a security team on weekends providing a safe environment for both co-workers and customers.

EDUCATION

UNIVERSITY OF ARIZONA Tucson, AZ
Completed coursework towards Biology

ADDITIONAL SKILLS

- Proficient and certified in palletjack operation.
- Familiar with Aloha POS systems

- 10 Years experience in establishments, many high volume in most positions has provided for a very clear understanding and feel for the overall flow of any establishment: Allowing for a very successful and comfortable ground to work from. It has also helped developed a very important understanding of how properly interact/deal/assist with all patrons in any particular situation.