

# Richard Lee Chaplin

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- **High-performing and Process-driven Supply Chain, Operations, Logistics Manager**, w/ 10 years of demonstrated success across multiple business functions leading winning teams in operational and corporate environments worldwide.
- **Exceptional Team-builder w/ the communication & leadership skills** to deliver positive results and implement strategic/ tactical solutions, by establishing a practical vision while securing key stakeholder input.
- **Analytical/ technical proficiency with MS Office Suite and MRP/ ERP systems**, including proven project management results w/ ERP implementations, SAP Materials Management, Production Planning and business suites. Other proficiencies include ManMan, AS400, Baan, and JD Edwards.

## Functional Expertise in Global Business Operations:

Global Sourcing & Supply Chain	Lean & Quality Improvement	Strategic Planning
Product Management & Development	Manufacturing & Distribution	Marketing & Sales

## **EDUCATION & CERTIFICATIONS**

**MBA, Southern Wesleyan University, School of Business; Central, SC      12/2011**

- **Concentration in Finance and Operations**

**Bachelor of Science, Business Management, Southern Wesleyan University; Central, SC      05/2009**

## **WORK HISTORY**

**Magna Mirrors of America; Greer, SC    2012 – 06/2013**

### **Materials Supervisor**

- Direct/ lead strategic logistics activities for Tier 1 Greer Business Unit. 10 Direct reports; project plans included managing up to 16 resources.
- Responsible for \$3.5M of raw material and \$800 thousand dollars of finished goods that spanned two facilities Greer, South Carolina and Cottdale, Alabama that directly supplied BMW and Mercedes-Benz.
- Maintained 100 percent customer on time delivery and 99 percent inventory accuracy improving inventory turns from 18 to 25.
- Established 20 percent inventory reduction plan that resulted with \$500 thousand dollar reduction by early Q2.
- Redesigned warehouse, shipping, and receiving layout for new customer product lines that improved material flow productivity by 25 percent.
- Demand planned with operations and logistics teams to drive results.

**Caterpillar Inc. (Aerotek); Sumter, SC    06/ 2012 – 09/2012**

### **Master Scheduler (Consultant)**

- Planned production for medium threaded hydraulic manufacturing operations.
- Reported daily to plant staff line performance and customer requirement issues.
- Directed logistics to part shortage issues while maintaining a 99 percent customer on time shipping performance record.
- Worked with team during machine line moves to develop a 1 piece flow production system.

**Husqvarna Outdoor Products;** Orangeburg, SC                      06/2011 – 03/ 2012

### **Materials Planning Supervisor**

- Responsible for global sourcing in support of manufacturing operations.
- Coordinated management reporting for production schedule and part shortages.
- Safeguarded part availability while maintaining minimum inventory levels.
- Managed \$375 thousand dollar inventory reduction while leading warehouse consolidation improvements that directly increased raw material delivery to production by 45 percent.

**Bose Corporation;** Blythewood, SC                      1996 – 04/2011

### **Continuous Improvement Leader (2008 – 04/2011)**

- Managed material flow development for 7 production lines that utilized one delivery route while escalating daily issues to management.
- Implemented new material delivery process to expedite various components within scheduling parameters.
- Directed and planned the arrival and setup for 8 new production lines while leading a team of 5 associates with the development of material flow and kanban systems.
- Designed and crafted the Materials Department Kaizen suggestion program.

### **Master Scheduler (01/2006 – 2008)**

- Promoted to position by Executive leadership to cross functionally lead initiative.
- Master scheduled as a Tier 1 automotive supplier 3 audio amplifier production lines, 6 plastic molding injection machines, and 2 audio base box production cells.
- Reduced woofer inventory by 50 percent through aggressive JIT management of inbound San Luis and Tijuana deliveries that resulted in a \$64 thousand dollar cost savings.
- Integrated Heijunka scheduling board system, which directly moved the facility from push to pull and eliminated 2.5 hours of downtime per shift

### **Materials Supervisor (01/2002 – 2006)**

- Managed 35 direct material handling workforce, receiving and shipping department of 300M direct material business unit.
- Established continuous improvement efforts for home entertainment and automotive business units.
- Managed and maintained daily inventory cycle count program conducted across 3 different shifts.
- Responsible for efficient processes to facilitate procurement, receipt and material storage.

### **New Products Planner (01/2000 - 2002)**

- Responsible for material and logistics of new product model builds for new business. Responsible for both strategic and tactical supply chain efforts to successfully launch new product.

- Created supply chain and logistics models that enabled continual flow of supply.
- Successfully launched product while balancing new product development and design
- Exceeded productivity targets in 2001.

**Materials Team Leader (06/1996 - 2002)**

- Directed and supervised the newly formed second shift materials group that supported the Home Entertainment production lines.
- Successfully implemented material storage & flow techniques, serving as model for operations within sector.
- Selected by management team to lead the Automotive Business Unit transition that directly focused with establishing new shipping department.
- Assisted with hiring and training of all new material associates

**Perdue Farms Inc; Bridgewater, VA 04/1995 – 1996**

**Machine Operations Lead Coordinator**

- Planned and formulated the second shift spice room requirements.
- Coordinated the inspection process for all powered equipment.
- Assisted management with the continuous improvement team.

**Virginia Army National Guard; Staunton, VA 1994 – 1996**

- Light Infantry Grenadier

**United States Navy; Barbers Point, HI 1989 – 1994**

- Aviation Warfare Systems Analyst