

Chantelle Devaul

Overnight Consumables Stocker

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Dedicated customer service representative motivated to maintain customer satisfaction and contribute to company success. Proven ability to establish rapport with clients. Reliable and driven, with strong time management and prioritize abilities. Qualified Customer Service with 8 years in fast-paced customer service and call center environments. Personable and professional under pressure.

WORK EXPERIENCE

Overnight Consumables Stocker

Wal-Mart - Greeley, CO - 2016-11 - 2017-07

80634

Stocked and replenished merchandise according to store merchandising layouts.
Cleaned and organized the store (zoning store)
Greeted Customers
unloaded trucks and down stock merchandise
organizing backrooms space
operating manual and electric jacks

Customer Care Rep

TeleTech - Greeley, CO - 2016-03 - 2016-11

80631

Answered an average of 10-20 calls per day by addressing customer inquiries, solving problems and providing new product information.
Identify customers needs, clarify information, research every issue and provide solution and/or alternatives
seize opportunities to up-sell products when they arise
build sustainable relationships and engage customers by taking the extra mile.
meet personal/team qualitative and quantitative targets

Care giver

Personal Care Giver - Wheat Ridge, CO - 2012-03 - 2015-05

Maintained accurate records of patient care, condition, progress and concerns.
Monitored vital signs, such as blood pressure and pulse.
Tested and recorded blood glucose levels
Assisted patients with bathing, oral hygiene, grooming, feeding and elimination.
Assisted with patient transfer and ambulation.
Helping clients with Daily activities
Help clients take prescribed medication

Receptionist

Caddo Solutions - Denver, CO - 2009-06 - 2012-04

Answered an average of 10-15 calls per day by addressing customer inquiries, solving problems and providing new product information.

Described product to customers and accurately explained details and care of merchandise.

Build sustainable relationships and trust with customer accounts through open and interactive communication.

Greeted customers entering the store to ascertain what each customer wanted or needed.

Earned management trust by serving as key holder, responsibly opening and closing store.

Politely assisted customers in person and via telephone.

Communicated with vendors regarding back order availability, future inventory and special orders.

Handled daily heavy flow of paperwork and cooperated with the accounting departments on invoicing and shipping problems.

SKILLS

CLIENT RELATIONS, CREDIT, CREDIT CARD, PROBLEM SOLVER

ADDITIONAL INFORMATION

SKILLS

Creative problem solver Excellent attention detail

Highly dependable Team work

Exceptional communication skills Strong work values

Quick learner self-motivated

Strong client relations Positive attitude

willing to learn Credit card processing