Casey Roche

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Profile Summary

Between school and work experience I have prepared myself for a shift to IT field. My customer service experience along with my logical mind and eagerness to learn put me in a position to succeed in any environment. I am practiced in several OS, programming, and Networking. I am looking for an opportunity to grow with a company and become a valuable asset.

Technology Skills

Certifications: CCNA
Network Hardware: Cisco 4900 Series, Cisco 2900 Series, Cisco ASA Series
Operating Systems: Windows NT/ XP/7/8 /10, Cisco IOS
Software: MS Office, MS Visio, MS Project, PuTTY, Oracle Databases
Languages: Java, CSS, HTML, C++
Projects: Built Network with Cisco VIRL

Education

Southern New Hampshire University
Bachelors of Computer Science, Cybersecurity
Anticipated Graduation: December 2018

University of Phoenix
Associates of IT w/ Concentration in Cisco Networking
Graduated: 2015

Work Experience

Machinist, *Donson Machine*, Alsip, 2012-Present
Medical Implant Manufacturer

- Load Programs into CAD
- Troubleshoot Windows Vista
- Train New Employees to code CNC Machines
- Document Dimensions to FDA Standards
- Check Dimensions Using Basic and Advanced Measurement Tools
- Program in Conversational G-Code to calibrate CNC Machines
- Troubleshoot M-Code issues as they arise

Driver, *Workstreet Foods*, Chicago, 2010-2012
A Food Service Delivery Company for Restaurants

- Deliver Food Stuffs to Restaurants
- Provide customer service by taking customer orders and receiving payment
- Customer Service
- Work Independently

Manager, *Miritello's Pizza Plus*, Palos Heights, 2007-2010
Italian Restaurant

- Hire and Fire Employees
- Planned weekly schedule and maintained inventory
- Handled customers issues during daily dining experience
- Managed the daily responsibilities of 8-10 employees
- Experience with POS system

REFERENCES AVAILABLE UPON REQUEST