

# Candace Truesdell

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## Seeking full time employment with the opportunity for growth to contribute to the companies goals.

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Talented professional seeking full time employment with the opportunity for growth within the company.

## Customer Care Coordinator

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### Andrew Kirchner- Customer Care Coordinator Associate Manager

OtterProducts LLC

Mar 2013 to Mar 2023

- Overseeing and assisting 250+ customer service agents daily with their daily tasks.
- Taking escalated calls from upset customers as a tier two supervisor.
- Working different projects for the company.
- Coaching and empowering agents throughout their shifts.
- New hire training and presentations.

## References

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- Rodrigo Magana 434-548-3283
- Myam Siegler 970-880-3146
- Jaylyn Mars 720-212-5334

## Education

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### GED

2013 Completed

- Math, English etc.

### Associates Degree in Business

2019-2021

Independence University

- Marketing, Finance, Accounting, Business Management

## Volunteer for Poudre School District

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- Volunteering for school events and field trips.