

Cameron Shively

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Authorized to work in the US for any employer

Work Experience

Process Operator

Nordson Medical - Loveland, CO

June 2022 to January 2023

- Routine inspections for defects that would result in product falling out of compliance with quality specifications
- Housekeeping duties included, 6S tasks, cleaning injection molding machines and peripheral equipment, sweeping up loose product, and returning equipment to marked locations
- In depth inspections of startup product, using mantis scopes to check for visible defects, calipers and gages to verify product measurements are within specifications
- Coordinated with Process Technicians when product was found to be falling out of compliance
- Modified machine output to reduce scrap rates
- Installation and removal of molds from injection molding machines

Clean Room Operator

Silfex Inc - Springfield, OH

March 2021 to February 2022

- General housekeeping duties included, wiping, cleaning, vacuuming and corrosion prevention/removal of machines and clean rooms
- Coordinated with maintenance staff to resolve machine and production part issues
- Operated acid etch benches, industrial grade ultrasonic cleaners, laser engravers and vacuum sealers
- Monitored acid etch benches to ensure acid mixtures, liquid levels, and operation times stayed in compliance
- In depth inspections of production parts for defects including, cracks, chips, fingerprints, residual oils, and measurement specifications being out of compliance with work instructions
- Coordinated with team members, supervisors and managers to meet production needs for daily and weekly goals, as well as customer needs

- Inspection and verification of parts and their dimensions using CMM inspection machines, following through with unclogging through-holes and noting machining defects

Selector/Picker

Gordon Food Service - Springfield, OH

December 2020 to January 2021

- Picking supplies and food for customers and loading them onto a conveyor belt in a selected order so that they can be loaded and shipped out. Accuracy and speed is a key part of the position.

Supervisor, Customer Service, File Maintenance

Kroger Stores - Springfield, OH

May 2017 to January 2021

- Supervisor- Tasks include helping cashiers and customers with transaction problems, maintaining the amount money available in cash registers, performing audits on money and cash value items, employee break management, cash register and self checkout machine maintenance, receiving packages, and assisting the manager.
- Customer Service- Tasks include sending, receiving and modifying money transfers; making bill payments, running a cash register or self checkout, selling lottery tickets and settling payouts.
- File Maintenance- Tasks include price modifications, adding new items to the system, price validations, creating in-store advertisements and signs, removal and sorting and placing of price tags, and assisting with improving store appearance.

Golf Course Maintenance

City of Springfield - Springfield, OH

May 2016 to August 2016

- Upkeeping and repairs of the golf course.
- Daily up keeping includes mowing, weed eating, and sand bunker repairs.

Wendy's Crew Member

Wendy's /COS - Springfield, OH

July 2014 to May 2015

- Preparing fresh food like sandwiches, french fries, and salads for customers.
- Handling payments for the customers' orders.

Education

Wright State in Computer Science

Wright State University-Main Campus

August 2017 to January 2018

Ohio State University in Pharmacy

Ohio State University-Lima Campus

August 2016 to May 2017

Skills

- Web (1 year)
- Customer Service (3 years)
- Microsoft Office (1 year)
- File Maintenance (2 years)
- Order Picking
- Acid Etching (1 year)
- Materials handling (1 year)
- Inventory management (1 year)
- Problem Solving
- Coordinate measuring machine (1 year)

Certifications and Licenses

Microsoft Office Specialist

August 2015

Assessments

Customer Focus & Orientation — Expert

December 2019

Responding to customer situations with sensitivity

Full results: [Expert](#)

Call Center Customer Service — Highly Proficient

December 2019

Applying customer service skills in a call center setting.

Full results: [Highly Proficient](#)

Problem Solving — Expert

December 2019

Measures a candidate's ability to analyze relevant information when solving problems

Full results: [Expert](#)

Verbal Communication — Highly Proficient

December 2019

Speaking clearly, correctly, and concisely

Full results: [Highly Proficient](#)

Technical Support — Highly Proficient

September 2020

Performing software, hardware, and network operations

Full results: [Highly Proficient](#)

Sales Skills — Proficient

September 2020

Influencing and negotiating with customers

Full results: [Proficient](#)

Technical support: Customer situations — Proficient

March 2022

Responding to technical support situations with sensitivity

Full results: [Proficient](#)

Technical support: Customer situations — Proficient

March 2022

Responding to technical support situations with sensitivity

Full results: [Proficient](#)

Sales fit — Proficient

April 2022

Measures the traits that are important for success in sales positions

Full results: [Proficient](#)

Manufacturing fit — Proficient

March 2022

Measures the traits that are important for success in manufacturing roles

Full results: [Proficient](#)

Customer service — Highly Proficient

March 2022

Identifying and resolving common customer issues

Full results: [Highly Proficient](#)

Work style: Reliability — Proficient

March 2022

Tendency to be reliable, dependable, and act with integrity at work

Full results: [Proficient](#)

Work style: Reliability — Proficient

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Tendency to be reliable, dependable, and act with integrity at work

Full results: [Proficient](#)

Customer focus & orientation — Highly Proficient

March 2022

Responding to customer situations with sensitivity

Full results: [Highly Proficient](#)

Sales skills — Proficient

September 2020

Influencing and negotiating with customers

Full results: [Proficient](#)

Attention to detail — Proficient

April 2022

Identifying differences in materials, following instructions, and detecting details among distracting information

Full results: [Proficient](#)

Technical support: Customer situations — Proficient

March 2022

Responding to technical support situations with sensitivity

Full results: [Proficient](#)

Spreadsheets with Microsoft Excel — Highly Proficient

February 2023

Knowledge of various Microsoft Excel features, functions, and formulas

Full results: [Highly Proficient](#)

Data entry: Attention to detail — Proficient

February 2023

Maintaining data integrity by detecting errors

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information

- Effective Communication Skills
- Flexibility
- Good Work Ethic
- Eager and Fast Learner
- Self Teacher
- Strong Willed