

Cadence Fortenberry

Westminster, CO

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Authorized to work in the US for any employer

Work Experience

Quality Control Inspector II

Air Comm Corporation - Westminster, Co

April 2018 to Present

Air Comm Corp. is an aerospace manufacturing company for air-conditioning and heating for a variety of aircrafts. My primary duty is to inspect a variety of components based on their engineering drawings. I'm to ensure no defective parts reach our customers. I have gone through thorough training in GD&T and am the sole QA trained on our CMM. I frequently work with the engineers on staff to help push changes in improving our products and our processes.

Additionally I am also a DQR (designated quality representative) for Sikorsky aircraft manufacturer, which requires specialized training for parts we build for that customer. As a night shift QA I am independent, self-motivated and require very little guidance in what is expected of me on a day to day basis.

Quality Technician

Intertech Medical - Denver, CO

November 2014 to Present

Intertech medical is a plastic injection molding facility for medical equipment. One of the primary duties would be looking at various defects such as color issues, excessive material, shorts and anything else that might compromise the function of the part. I used a CMM, a Keyence and an optical comparator as my vision systems which were used to take measurements as small as .0005 inches. For larger measurements I used equipment such as calipers and calibrated pin sets.

Within the first three months I was placed solely in charge of training any new operator that started on my shift. This was to ensure that every operator performed in a unified fashion keeping human error to a minimum. Additionally, I took on a lot of projects of my own; I helped the company move from paper to electronic paperwork by creating most of our inspection records in Excel using conditional formatting. I designed and created our training plans for both QA's and Operators using Word documents. I also assisted in creating many procedures to help the factory run effectively and efficiently.

Machine Operator

Express Employment Professionals - Cedar City, UT

October 2013 to October 2014

Through this company I worked for a manufacturing factory by the name of Cacique where we packaged chorizo. My job title was "Operator" and my duties were to construct and deconstruct our production machines daily. I was in charge of film placement and insured the metal clips were

holding correctly. I also made adjustment to machine settings to keep our product up to our customer's standards as well as preparing orders to be shipped.

Customer Service Representative

Convergys AT&T Call Center - Cedar City, UT
July 2013 to September 2013

I worked as a customer service and sales representative and was trained to manage people's phone accounts, answer any questions or concerns they may have dealing with their cell phones and accounts while working to upsell customers on a higher quality product. I also shared information on new merchandise and plans.

Shift Leader/Assistant Manager

Del Taco - Cedar City, UT
June 2012 to July 2013

I was trained as a cashier to work directly with customers taking orders. Later, as I learned to handle and prepare food and began training as an assistant manager once I learned how to work in all positions.

Education

High school or equivalent

Skills

customer service (5 years), Excel (3 years), ISO (3 years), Microsoft Word (3 years), Problem solving (10+ years), Quality Control, Quality Inspector, Caliper, Inspection, Lean Manufacturing (1 year), GD&T Trained (Less than 1 year), Quality Assurance, GD&T, Micrometer

Certifications/Licenses

Driver's License

GD&T

May 2019 to Present

GD&T certificate from Manufacturers edge

Additional Information

Skills:

Attention to detail, Problem solving skills, Customer service, Critical thinking, Adaptability, Basic math, Professional attitude, Self-motivated, Ability to work under pressure, Time management, Microsoft Word, Excel including Conditional formatting, ISO 13485:2003/ ISO 13485:2016 trained, Sales trained