

Bruce Bishop
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(303)514-0541

Education:

High school graduate finishing top 5% of class
Detroit Diesel 'Expert Level' factory certification
Series 60, MBE 900, MBE4000, DD15 (first group ever certified), parts.
ASE Certified: air brakes, steering, suspension, driveline, air conditioning.
Atlanta Technical College 1 year

Employment:

Cummins Inc.

6/2013 – 5/2020 Technical Process Trainer. Position involved creating the development of training materials to be used for training purposes. Assisted Production Manager in maintaining training records for MRC technicians. Responsible, through instructional skills, to teach information, processes and best practices associated with safety, manufacturing, and service to the technicians.

6/2010 -6/2013 Master Rebuild Center Technician. Responsibilities; first and foremost is job safety and analysis. I worked collaboratively with both senior and junior technicians of all phases of disassembly and assembly as well as inspection, cleaning and prepping HHP engines. Assist in creating SOP's, job processes and kitting. Proficient in the use of Quick Serve as a reference tool. Experienced and knowledgeable of all engines serviced by the MRC.

Stewart & Stevenson Power.

10/2005 – 6/2009 Night Shift Lead Technician. Responsibilities included full-service heavy-duty repair to Detroit Diesel engine/electronic controls. Assist CSA with answering phones, sales, service advice and scheduling. Trained technicians on all phases of engine and truck repair.

Transwest Truck and Trailer.

11/2004 – 10/2005 Service Manager. Responsibilities included: scheduling service by communicating directly with customers and sales staff. Managed technician team of 8. Worked with Karmac Service System work order entry. Performed billing and collections, approved electronic timecards and department budget. Parts ordering and procurement.

MATCO Tools.

3/2001 – 11/2004 Distributor/Franchise Owner. Responsibilities included retail sales, inventory, purchasing management, using MDDBS software, collections and bookkeeping with Microsoft Office applications. Sales in excess of \$300,000 annually with a customer base of 400+ customers. Maintained inventory of over \$100,000, submitted credit applications for customer financing as well as contract financing for MATCO Corporation. Served as district MATCO distributor advisor council representative.

Stewart & Stevenson Power.

11/1991 – 3/2001 Lead Mechanic Technician. Factory certified Detroit Diesel and Prevost Coach. Experience in, but not limited to; engine, driveline, chassis, steering and brakes. Worked as fill in department supervisor with duties including management and training of 13 technicians.